

# **Data Domain DD OS 5.4 Hardware Installation**

## **Student Guide**

**Version: A.1**

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Backup Recovery Systems Division  
EMC® Data Domain  
2421 Mission College Boulevard  
Santa Clara, CA 95054  
866-WE-DEDUPE  
408-980-4800  
[www.datadomain.com](http://www.datadomain.com)

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# Data Domain® Hardware Installation



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Support Contact: Education Services

Welcome to the Data Domain® Hardware Installation Course.

Click the **Notes** tab at any time to view text that corresponds to the audio recording.

Click the **Supporting Materials** tab to download a PDF version of this eLearning.

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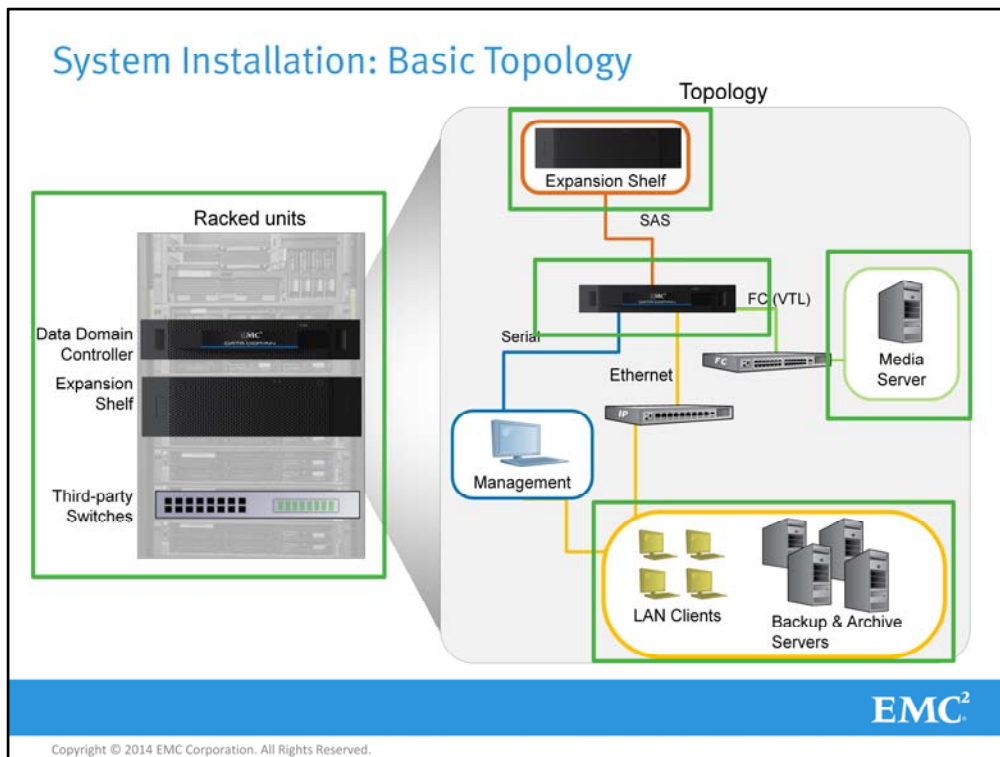
## Course Overview

|                      |  |
|----------------------|--|
| <b>Description</b>   | Provides the knowledge and skills needed for installing Data Domain systems. The course provides learning experiences covering hardware installation, cabling and connections, and initial configuration of system software.   |
| <b>Audience</b>      | Intended for field service personnel, support personnel, and others responsible for installing, upgrading, and expanding Data Domain systems.  |
| <b>Prerequisites</b> | Prior to attending this course, you should have attended the following courses: <ul style="list-style-type: none"><li>• Data Domain Fundamentals</li><li>• Data Domain System Administration</li></ul>   |
| <b>Objectives</b>    | Upon completion of this course, you should be able to: <ul style="list-style-type: none"><li>• Prepare for installation</li><li>• Install rails, and rack system hardware</li><li>• Connect and cable expansion shelves</li><li>• Perform initial configuration</li><li>• Configure optional software features</li><li>• Configure administrative access</li><li>• Verify interoperability</li></ul> |



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This slide provides descriptions of the course, the intended audience, and the prerequisites that each student should fulfill before taking the course. Take a few moments to review before proceeding.



During the course, you will implement this topology.

You will learn how to rack controllers and expansion shelves as shown on the left. The Data Domain system (controller and any additional expansion shelves) is connected to storage applications by means of VTL via Fibre Channel, or CIFS or NFS via Ethernet.

In the exploded view diagram, the Data Domain controller sits at the center of the topology implemented through additional connectivity and system configuration, including:

- Expansion shelves for additional storage, depending on the model and site requirements
- Media server Virtual Tape Library storage via Fibre Channel
- LAN environments for connectivity for Ethernet based data storage, for basic data interactions, and for Ethernet-based system management

## Preparing to Install

Upon completion of this module, you will be able to:

- Access useful resources
- Collect required tools
- Observe site and safety requirements

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This module presents essential information and steps you'll need to take prior to installing hardware.

In this module you will learn how to:

- Access useful resources including installation documentation and media. You can access these resources at any time during this course, prior to or during installations.
- Collect the required tools
- Observe site requirements and safety requirements

## Resources

**EMC** Installation and Setup Guide  
DD2500 STORAGE SYSTEM  
Rev. 03

**Installation and Setup Steps**

The steps for a complete installation and configuration are:

1. Install hardware
2. Configure the system for your site
3. Perform optional additional system configuration

**1. Install Hardware**

1. Prepare the Data Domain system. In preparation of a DD2500 storage system, you must first install the system components.
  - Open the "Open My First" file, then open the remaining files for the controller and optional expansion shelves.
  - Remove the accessories and install kits for all system components.
2. Install the appropriate rack-mounting hardware. For the controller and expansion shelves, use a 19-inch, 4-bay rack. Ensure that the rack is properly anchored to prevent tipping. Load the rack in the order described in the order of the rack from the bottom beginning at the bottom to prevent the rack from becoming top-heavy. Be sure to follow appropriate safety rules to accommodate the 250 controller and 50 for each expansion shelf.
  - Use the instructions included with the controller and shelf.
  - The expansion shelf kits also include rack-mounting instructions.
3. Install the controller and expansion shelves in the rack.
  - Remove the controller and expansion shelves from the shipping boxes.
  - Install each component horizontally in the corresponding slot, and slide into the rack in the order described in the DD2500 Expansion Shelf Hardware Guide. Be sure you place a full rack of each component for proper and safe installation.
  - Secure the components in the rack, and respect hardware manual.
4. Connect expansion shelves to the controller. Connect the controller to each shelf in the expansion shelves based on the labeling. Diagrams for expansion shelf connectivity are shown in Figure 1. Use the Cable Management Arms to support and organize all cables.
5. Connect an administration console. Select a serial console to the controller's serial port. See Figure 1.

**2. Configure the system for your site**

1. Prepare the system for your site.
  - Configure the system for your site.
  - Configure network settings.
  - Perform optional additional system configuration.

**3. Perform optional additional system configuration**

1. Configure the system for your site.
  - Configure the system for your site.
  - Configure network settings.
  - Perform optional additional system configuration.

**Data Domain DD2500 Storage System**

**FIGURE 1: FRONT PANEL AND INPUT/OUTPUT CONNECTIVITY**

Diagram showing the front panel of the DD2500 controller with various ports and indicators.

**FIGURE 2: FRONT PANEL AND DISK LOCATIONS**

Diagram showing the disk locations in the expansion shelves.

**Data Domain Expansion Shelves**

**FIGURE 3: ESH EXPANSION SHELF**

Diagram showing the expansion shelf with various components and labels.

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Data Domain Documentation is your most important resource. Prior to installing a particular Data Domain model in the field, become familiar with Installation and Setup guide and related documents.

With any new installation, a Documentation CD is provided with the equipment. This includes a Documentation Roadmap and Safety and Regulatory information.

All documentation as well as training videos can be found at the Data Domain support portal.

## Required and Recommended Tools

- Laptop computer and software
  - ▶ SecureCRT®, or PuTTY
  - ▶ USB Flash drive
- Tools
  - ▶ Wrist strap
  - ▶ Screwdrivers
  - ▶ Flashlight
  - ▶ Needle nose pliers
  - ▶ Wire cutters
- Cables
  - ▶ Null modem cable (DB-9 female to female), plus spare
  - ▶ USB-to-DB-9 serial male connector (If necessary)
  - ▶ Ethernet cable
- Supplies
  - ▶ Tie wraps (4 inch and 8 inch)
  - ▶ Roll of 5/8 inch Velcro cable tie material



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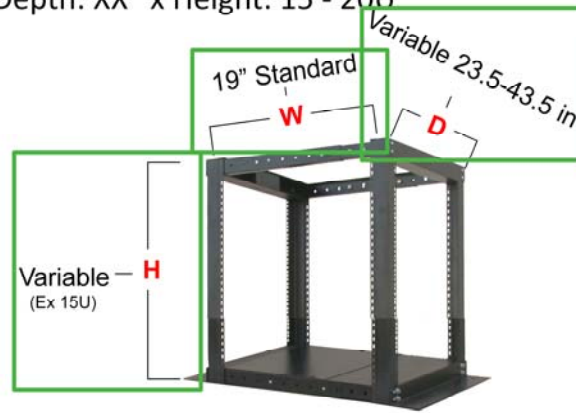
Use a laptop computer as a terminal to log into the system and run DD OS commands. The recommended terminal emulation program is SecureCRT®, configured with a 5,000 line or larger buffer. Any version of SecureCRT is suitable. If SecureCRT is not available, use PuTTY version 0.58 or later. Windows Hyperterminal is not recommended. A 2 GB or greater USB flash memory drive is also recommended.

The list shows additional items that should be a standard part of your installation toolkit. Take a moment to review before proceeding.



## Site Requirements

- 4 post rack
  - Width: 19" (Standard) x Depth: XX" x Height: 15 - 20U
    - ▶ 1U = 1.75 in
  - Space
  - Power
  - Air conditioning
  - Temperature
  - Ventilation and airflow
  - Front bezel clearance
- See *Installation/Setup Guide* or *System Hardware Guide* for the Data Domain model



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The Data Domain appliance should fit most common datacenter racks.

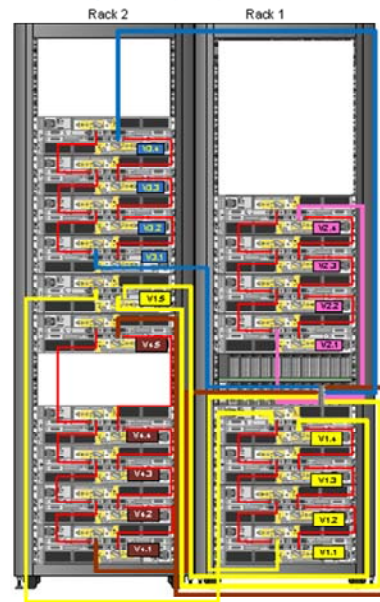
The width dimensions of the rack should be a standard 19 inches.

The depth dimensions depend on the Data Domain model and can range from 23.5-43.5 inches.

The height dimensions depend on the number of Data Domain systems. For example a 2U Data Domain controller with three expansion Shelves would use a total of 11U space, where 1U is 1.75 inches. With this example, a 15U depth rack would meet the required depth.

## Site Requirements: Planning for Large Capacity Systems

- Rack
  - Physical rack height  $\geq 40$  RU
  - DD Extended Retention: might require two or more racks
  - Up to 3 shelf sets per rack: 1, 2, 3
  - Shelf order: typically alternates between shelf sets
- Cables
  - Three recommended Lengths: 0.5, 1.0, and 2.0 meter cables
- Leave space in the rack for storage upgrades
- Specific RU heights for Data Domain models can be found in the *Installation and Setup* and *Hardware Guides*



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Most Data Domain systems support the hot addition of expansion shelves. Some models support six or more expansion shelves, with as many as 24 shelves in the case of Global Deduplication Array and Data Domain Archiver systems. These large capacity systems require additional planning and resources for installation.

Here are some general requirements for a large capacity installation:

The physical rack height requirement is often 40U or greater. 2U or 4U is needed for the Data Domain controller, depending on model, while 3U is needed for each expansion shelf.

If necessary, installation may be split across more than one rack, but will require advance site-specific planning to determine appropriate SAS or interconnect cable lengths.

Whenever possible, grouping shelves in logical sets within contiguous rack spaces will simplify the shelf-to-shelf SAS cabling.

The logical spacing of the shelves are divided into 3 or more Shelf Sets, labeled 1, 2, and 3, and so forth. The shelf order should alternate between shelf sets as seen in the diagram.

The three recommended cable lengths for connection among expansion shelves and the controller are 0.5, 1.0, and 2.0 meter cables. Use 1 meter and 2 meter head-to-shelf and ½ meter shelf-to-shelf.

Tip:

To allow for simple, predictable upgrades, if the site expects further expansion of storage capacity in the future, plan ahead by leaving space in the rack for additional shelves based on the maximum amount of expected storage.

## Safety Requirements

- Electrical safety procedures
  - ▶ Reduce risk of electrical shock
- Lifting and handling safety procedures
  - ▶ Minimum of 2 people to lift
- Data Domain electrostatic safety
  - ▶ Avoid damaging components by electrostatic discharge (ESD)
- See the *Data Domain System Safety and Regulatory Information* document



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General safety should be obeyed for any installation. This includes:

Electrical Safety Procedures that reduce the risk of electrical shock

Lifting and Handling Safety Procedures that reduce risk of injury.

For most installations, a minimum of two people is required to mount the units.

Data Domain Electrostatic Safety procedures that help avoid damage to components due to electrostatic discharge.

Please review the Data Domain System Safety and Regulatory Information document prior to installation.

## Data Domain - AC Power Considerations

- Racked systems must not overload the power distribution system
- Systems are rated in VA (AC Volts x Amps). Volts can be anywhere from 100 VAC - 250 VAC
- Typical 30 Amp single phase system can supply 4.8 kVA ( 4,800 VA)
- Typical system VA requirements (add up all the VA for total power requirement):

- a) ES30      280 VA
- b) DD4200    800 VA
- c) DD7200    800 VA
- d) DD990    1,400 VA

Example:

|                              |                       |
|------------------------------|-----------------------|
| 6 ES30s                      | 6 X 280 VA = 1,680 VA |
| 1 DD4200                     | 1 X 800 VA = 800 VA   |
| Total Data Domain Power:     |                       |
| DD4200 & 6 x ES30 = 2,480 VA |                       |

- EMC power calculator is at: <http://powercalculator.emc.com/>

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Here are several important AC Power Considerations.

- It is important to ensure that racked systems do not overload the power distribution system and cause the breakers to trip, which would shutdown all the systems connected to the power distribution system.
- Systems are rated in VA (AC Volts x Amps). Volts can be anywhere from 100 VAC -250 VAC
- Typical 30 Amp single phase system can supply 4.8 kVA ( 4,800 VA)

EMC power calculator is available at: <http://powercalculator.emc.com/>

## Module Summary

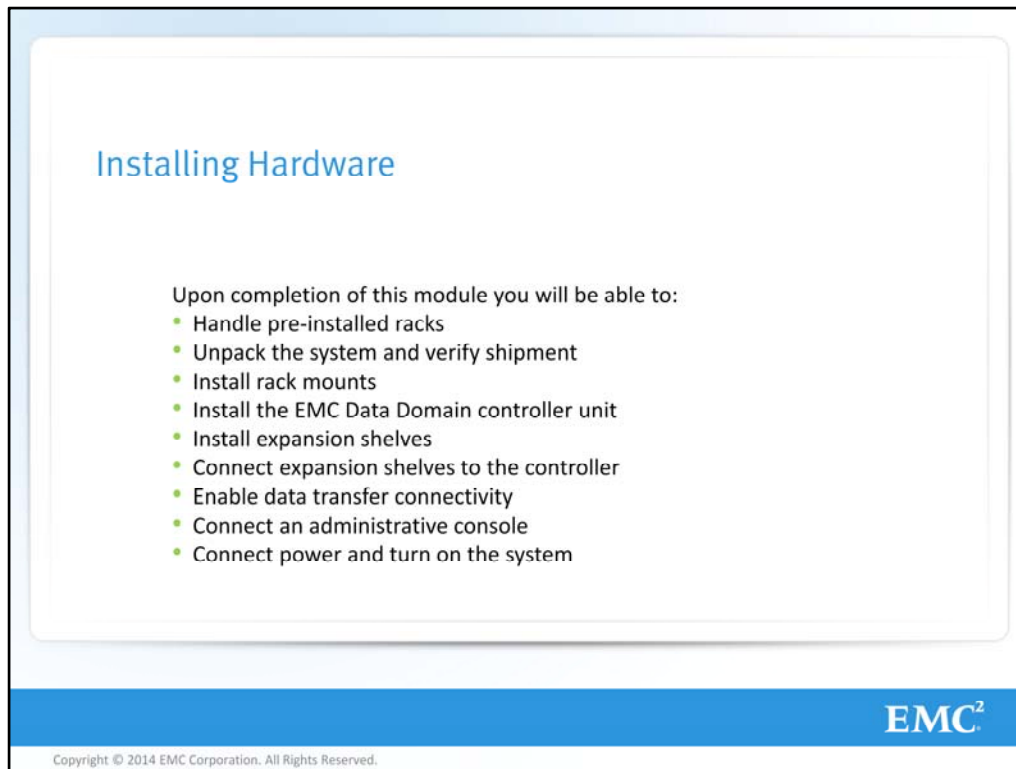
Key points covered in this module:

- Access useful resources including installation documentation and media
- Collect the required tools
- Observe site requirements and safety requirements

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This module covered the topics shown.



In this module you learn how to install the hardware for various Data Domain solutions.

In this module, you will learn how to:

- Unpack the system and verify shipment
- Install rack mounts
- Install the EMC Data Domain controller unit
- Install expansion shelves
- Connect expansion shelves or external storage units to the controller
- Enable data transfer connectivity
- Connect an administrative console
- Connect power and turn on the system

## Installing Hardware

### Pre-Configured Rack Considerations

This lesson covers the following topics:

- Data Domain Rack: DD990 considerations
- Types of mounts
- Rack-mounting Data Domain controllers
- Expansion shelf comparisons
- Rack-mounting expansion shelves(3U)

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This lesson covers the topics shown.

## Data Domain Rack: DD990 Considerations

- Positions optimized for the Data Domain Rack (DDRACK-40U)
  - ▶ Use standard 19-inch four-post racks
    - ▶▶ DD990 Controller: 4U
    - ▶▶ Each Expansion Shelf: 3U
- Kits included
  - ▶ Slide Rails
  - ▶ Cable Management Arm
- For Site Requirement Details :
  - ▶ *DD990 Installation and Setup Guide*
  - ▶ *ES30 Expansion Shelf Hardware Guide*
  - ▶ *Expansion Shelf Hardware Guide (ES20)*
  - ▶ *Slide Rail and Rack Mounting Instructions*



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DD990 systems can ship factory-installed inside the new Data Domain Rack with ES30 shelves.

Customers that install the system in their own rack use a standard 19-inch four-post rack. In that case, known as a field-install order, the universal rail and cable management arm kits ship separately and are installed with the system controller at the customer site.

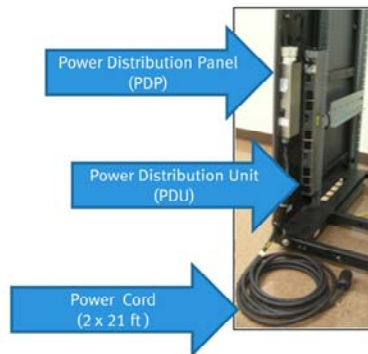
For this type of detailed information on Site Requirements, print a hardcopy of these guides when planning for system racking:

- Installation and Setup Guide (for your model and version of DD OS)
- ES30 Expansion Shelf Hardware Guide
- Expansion Shelf and Hardware Guide for Legacy Systems DD OS 5.X (this is the ES20 Hardware Guide)

The height dimensions depends on the number of Data Domain shelves in the system. For example a 4U Data Domain 990 Controller with twelve 3U expansion shelves would use a total of 40U space, where 1 U is 1.75 inches. With this example, a 40U high rack would meet the required height for the base configuration of the DD990 System.



## Data Domain Rack: AC Power Distribution



### Power Distribution Panel (PDP)

- ✓ Data Domain Rack consists of dual redundant power distribution panels (PDP)
- ✓ Each system is supplied by 1<sup>st</sup> set of PDPs
- ✓ The 2<sup>nd</sup> set of PDPs is installed, but not attached
  - ▶ Adding the 2<sup>nd</sup> PDP doubles the power available to the rack, however, additional building AC circuits are required to plug into the 2<sup>nd</sup> set of PDP's
- ✓ The PDPs are connected to the external power mains through power cords

### Power Distribution Unit (PDU)

- ✓ Power Distribution Units (PDU) are connected to the PDPs mounted within the cabinet
- ✓ The shelves and system controllers are plugged into the PDU

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Review the information for AC power distribution in a Data Domain Rack.

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- The PDPs are connected to the external power mains through power cords

### Power Distribution Unit (PDU)

- Power Distribution Units (PDU) are connected to the PDPs mounted within the cabinet
- The shelves and system controllers are plugged into the PDU

## Other Models: Pre-Configured Rack Considerations

Applies to DD2500, DD4200, DD4500, DD7200:

- Platform is shipped to customer site one of two methods:
  - ▶ Shipped in a separate boxes for installation into EMC or third-party racks at the customer site.
  - ▶ Preinstalled and cabled in an EMC 40 RU rack
    - ▶▶ AC power cables plugged into PDU's
    - ▶▶ SAS cables pre-connected within each rack
    - ▶▶ Need to install rack-to-rack cabling and adjust string cabling in racks 2-5 as required by the configuration on the sales order

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For the models shown, Data Domain platforms including controller and expansion are shipped to the customer site in one of two possible ways:

- Units are shipped in separate boxes for installation into EMC or third-party rack(s).
- The platform is pre-installed and cabled in EMC 40 RU rack(s).
  - This typically includes AC power cables already plugged into the PDUs, SAS cables pre-connected within each rack.
  - At the site, installers need to simply install the rack-to-rack cabling and perform some adjustment to string cabling within racks 2 to 5 as necessary.

## Other Models: Pre-Configured Rack Considerations

Considerations for pre racked configurations:

- Rack #1 is the main rack with the controller
  - ▶ DD2500 controller will always be in RU 13-14
  - ▶ DD4200, DD4500, DD720 controllers will always be in RU 13-16.
  - ▶ Expansion shelves loaded from bottom of rack first
  - ▶ Expansion shelf string will be cabled in a group of up to 4
- Racks #2 thru #5 are expansion racks with shelves only.
  - ▶ Shelves are loaded from bottom up.
  - ▶ There is always a gap in RU's 13-16 for manufacturing economy of scale.
  - ▶ Shelves connected in strings of 4. For shelf counts not in increments of 4, the last string will be less than 4 shelves.
  - ▶ Racks 2 – 5 will need to be connected to rack #1 at the customer site.
  - ▶ Some shelf strings may need to be adjusted depending upon the order.



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Here are the considerations for pre racked configurations. Take a few minutes to review before proceeding.

Rack #1 is the main rack with the controller.

- Controller will always be in RU 13-16.
- Shelves are loaded from bottom of rack first.
- Shelf strings will be cabled in groups of 4.
- For shelf counts not in increments of 4, the last string will be less than 4 shelves.

Racks #2 thru #5 are expansion racks with shelves only.

- Shelves loaded from bottom up.
- There is always a gap in RU's 13-16 for manufacturing economy of scale.
- Shelves connected in strings of 4. For shelf counts not in increments of 4, the last string will be less than 4 shelves.
- Racks 2 – 5 will need to be connected to rack #1 at the customer site.
- Some shelf strings may need to be adjusted depending upon the order.

Refer to this guide:

EMC Data Domain DD4200, DD4500, and DD7200 Rail Kit and System Mounting Procedures  
P/N 300-119-212

## Installing Hardware

### Unpack and Verify Contents

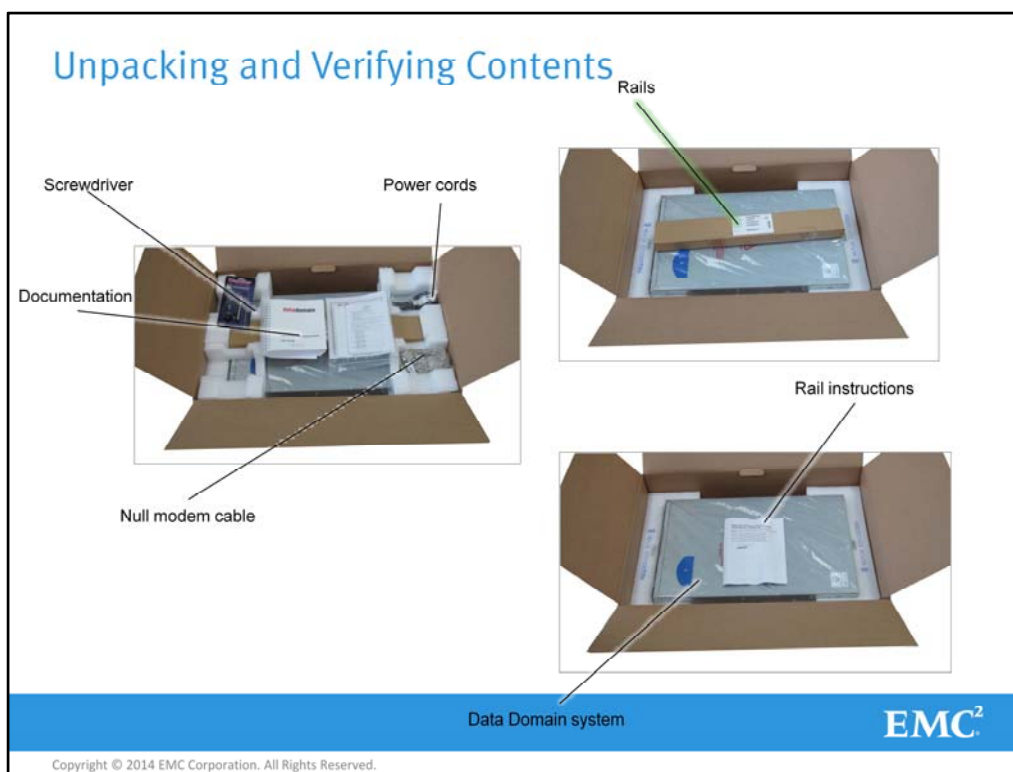
This lesson covers the following topics:

- Unpacking contents
- Verifying contents
- Verifying correct shipment



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This lesson describes how to unpack and verify shipped contents for systems that are not pre-configured.



Let's check the components of a typical shipment.

When you first open the box you should see:

A screwdriver, documentation, power cords and a null modem cable.

You should also see the packaged rails

There should also be the rail instructions and the Data domain system.

Once onsite, make sure you verify the Data Domain equipment received against the order placed by the customer.

Compare equipment to purchase order and packing slip, EMC order entry system, or contact the account team.

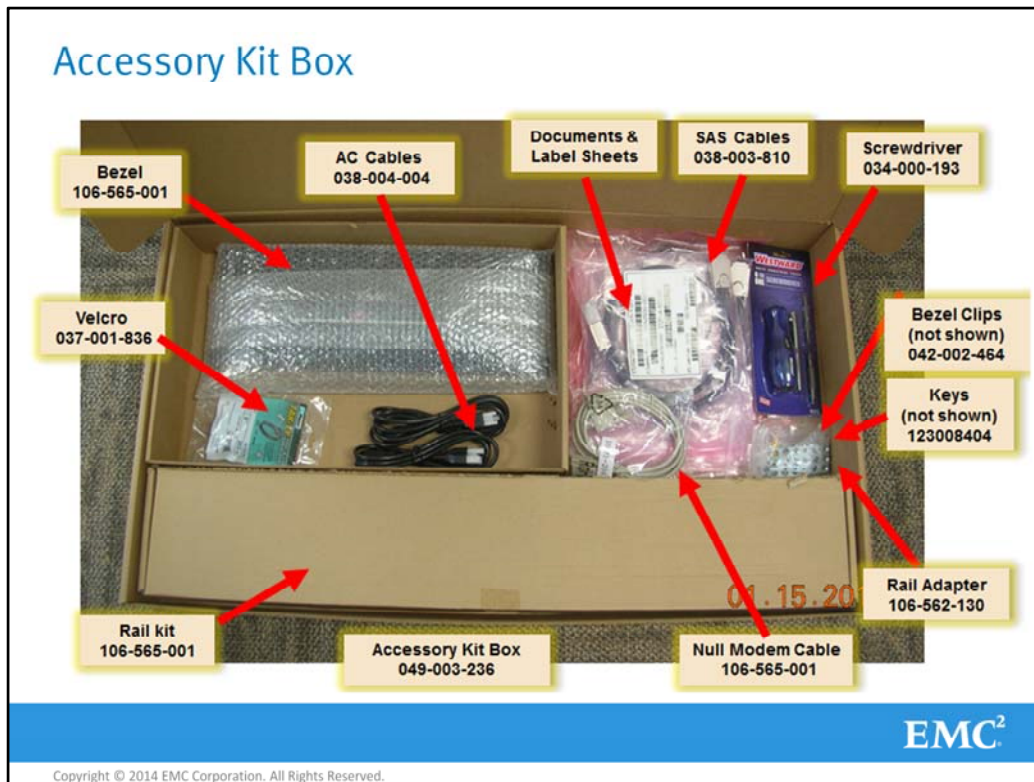
Open and compare the components in the box with the order information.

Check that the following are correct:

- ☐ System model
- ☐ Cards (HBA, NICs)
- ☐ System Cables
- ☐ Power Cables

Note that in a shipment with multiple appliances, different appliances may have different licenses. Make sure you install the correctly licensed appliance for its function in the topology for the site.

If for any reason, the equipment is not correct, immediately contact Data Domain support.



An accessory kit box includes the items shown.

An additional screwdriver that is very long will also be included for some specific screw locations.

A micro-DB9 to standard DB9 console serial cable is included for serial console connection to newer systems.

## Verifying Correct Shipment

- Compare equipment to purchase order and packing slip, EMC order entry system, or contact the account team
  - ▶ Correct system model
  - ▶ Correct PCI cards
  - ▶ Correct system cables
  - ▶ Correct power cables
- Shipment with multiple appliances, each with different licenses: correctly licensed appliance → correct location

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Once onsite, make sure you verify the Data Domain equipment received against the order placed by the customer.

You may have to get the Purchase Order from customer if it is not in the shipping box.

Open and compare the components in the box with the P.O.

Check that the following are correct:

- ☐ System model
- ☐ Cards (HBA, NICs)
- ☐ System Cables
- ☐ Power Cables

Note that in a shipment with multiple appliances, different appliance may have different licenses. Make sure you install the correctly licensed appliance for its function.

If for any reason, the equipment is not correct, immediately contact Data Domain support.

## Installing Hardware

### Rack-Mounting Hardware Units

This lesson covers the following topics:

- Types of mounts
- Rack-mounting Data Domain controllers
- Expansion shelf comparisons
- Rack-mounting expansion shelves(3U)

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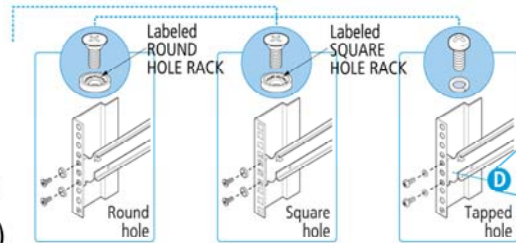
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This lesson describes how to rack mount hardware, and covers the topics shown.



## Types of Mounts

- According to the site:
  - ▶ Rack type
  - ▶ Screw type
- According to shipped model:
  - ▶ Unit size (1U, 2U, 3U, or 4U)
  - ▶ Rail types: Sliding vs. non-sliding
  - ▶ Chassis release mechanisms
- See railing documentation (in Box) for specifics



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There are three types of possible racks; a round, a square or a tapped hole rack. The screws that you use to fasten the outer rails to the rack will depend on which type of rack is used. Each of the screw types are clearly labeled with the equipment kit. Use the labeled screws provided with the appropriate rack.

## Types of Mounts: Cage Nuts

When do you use a cage nut?

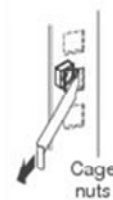
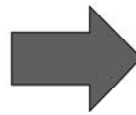
- Square hole racks
- Chassis-to-rack fastening



Cage Nut



Cage Nut Tool



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Cage nuts are only required when fastening a rail to a square holed rack. Cage nuts are not required when using a round or tapped hole rack. Use a cage nut tool to attach the cage nut to the rack post.

## Rack-Mounting Controllers: Procedures

Basic steps:

1. Prepare the rack holes (if necessary)
2. Install slide rails or outer rails to the rack
3. Attach chassis rails to the controller
4. Mount the chassis and secure it
5. Attach the front bezel

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Rack mounting of Data Domain Controllers involves several basic steps common to all units, with some variations.

The steps are, to

First, prepare the rack holes, working with the correct screws and applying adapters for the correct type of hole, if necessary.

Second, install the slide rails to the rack itself.

- Then you attach rails to each side of the controller.

- Once all rails are in place you can mount the chassis, secure it to the rack, and finally attach the front bezel.

## Video: Rack-Mounting Controllers



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Review the rack at the site, and the kit components for the correct mounting screws or adapters for the type of holes in the racks. If necessary install adapters from the kit.

To install the slide rails or outer rails to the rack posts:

Note that some rails require that you remove the inner chassis rails from the outer rails first before proceeding.

At each rack post, determine the vertical position in the rack where the rails are to be installed. The top-most mounting hole for a particular rack unit (RU) mounting position is typically identified by a mark or hole. Racks may also be screen-printed to show the positions of the rack units. Make sure that the rails are installed in holes that are vertically aligned from front to back. If the rail is mounted in holes that are not vertically aligned, the rail may be damaged and mounting will not be secure. If necessary, loosen the two screws on the inside of each bracket so that you can adjust the length to fit your rack. Then, extend the rails to fit between the front and rear racking posts. Attach the rails tightly to the front and rear of the rack. Attach the clamping screws tightly. Attach the rail to the right-side of the rack using the same procedure.

To attach the chassis rails to the Data Domain system:

Some newer Data Domain models come with rack slides pre-installed on the chassis, fastened with pop-rivets. This greatly simplifies the procedure for completing the installation. In that case, you can skip this step. For units that do not ship with preinstalled rack slides on the controller, you attach the rails as follows: Align the keyholes on the rail with the mounting pegs on the side of the chassis. Hold the rail flush against the side of the chassis. With the rail against the chassis housing, push the rail toward the back of the chassis so that the narrow ends of the keyhole engage the mounting pegs. Push the rail back until the front latching tab engages. If the rails do not have pegs but require screws, add the screws and tighten securely. Attach the rail to the other side of the chassis using the same procedure.

To install the Data Domain system in the rack:

Use caution when mounting data domain controllers in the rack: To avoid injury, this procedure requires two people.

For rails that slide out from the rack, pull the ball-bearing slide to the front of the rail. With one installer on each side of the system, lift the chassis. At each side, align the chassis component with the rack component and slide the chassis into the rack. Carefully slide the chassis all the way into the rack.

Note that some rail assemblies have a security catch that prevents an installed unit from accidentally sliding all the way out of the rails. The security catch may interrupt the movement of the chassis into the rack as you slide it in. If the security catch prevents the chassis from sliding in smoothly, pull back on the release button at each side of the chassis, and push the chassis the rest of the way in.

To secure the system to the rack, at each side of the chassis, align and tighten the thumb screw to secure the system to the rack.

To install the bezel:

Most bezels for the front of the Data Domain system have magnets to hold them in place against the system chassis. Set the bezel against the front of the system and verify that the magnets hold the bezel in place. Adjust the position as necessary to fit the bezel properly.

## Installing Hardware

### Rack Mounting Expansion Shelves

This lesson covers the following topics:

- Expansion Shelf Specifications
- Expansion Shelf Cables
- Expansion Shelf Back Panels
- Rack Mounting Expansion Shelves



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This lesson covers the topics shown.

## Expansion Shelf Specifications

| Description             | ES20                     | ES30 SATA HDD        | ES30 SAS HDD                  |
|-------------------------|--------------------------|----------------------|-------------------------------|
| # of hard drives        | 16                       | 15                   | 15                            |
| Size of hard drives     | 0.5 TB, 1 TB, 2 TB       | 1 TB, 2 TB           | 2 TB, 3 TB                    |
| Hard drive spares       | 2 spare                  | 1 spare              | 1 spare                       |
| Cables (head to shelf)  | Mini-SAS to Infiniband   | Mini-SAS to Mini-SAS | HD (high density) to Mini-SAS |
| Cables (shelf to shelf) | Infiniband to Infiniband | Mini-SAS to Mini-SAS | Mini-SAS to Mini-SAS          |
| Required DDOS           | any                      | DDOS 5.1 and greater | DDOS 5.4 and greater          |
|                         |                          |                      |                               |
|                         |                          |                      |                               |

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This table highlights the major differences between the ES20 and two generations of the ES30 shelves. Take a moment to review before proceeding.

## ES30 SAS HDD Cables

- One end: mini-SAS – same as used with ES30 SATA shelves
- Other end: HD (high density) mini-SAS for connecting to controllers



HD ports on controllers



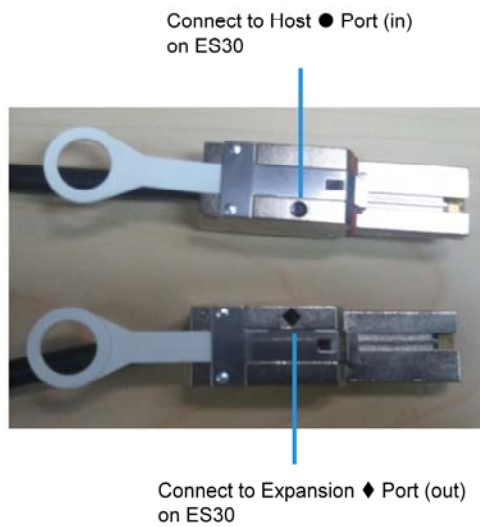
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The ES30 SAS shelves require new cables as shown here:

- The mini-SAS end is the same as used with existing ES30 shelves, and connects to the shelf.
- The HD, or high density, mini-SAS end connects to the newer controller models.

## ES30 SATA Cables: mini-SAS to min-SAS



- All cables mini-SAS to mini-SAS
- KEYED!
  - Marked for host ● or Expansion ◆
- Supports 1M, 2M, and 5M
  - All are orderable
- ES30 box contains two 1M
  - For ES30 to ES30 connections
- Quantity of 2M depends on order
  - Head to shelf within one rack
- 5M delivered for Extended Retention licensed systems
  - Head to shelf in second rack

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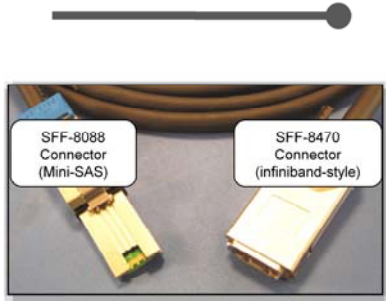
The ES30 SATA HDD cable is a min-SAS to mini-SAS cable.



## ES20 Cables

SFF-8088 to SFF-8470

**Head → Expansion Shelf**  
(Mini-SAS Cable → Infiniband-Style)



SFF-8470 to SFF-8470

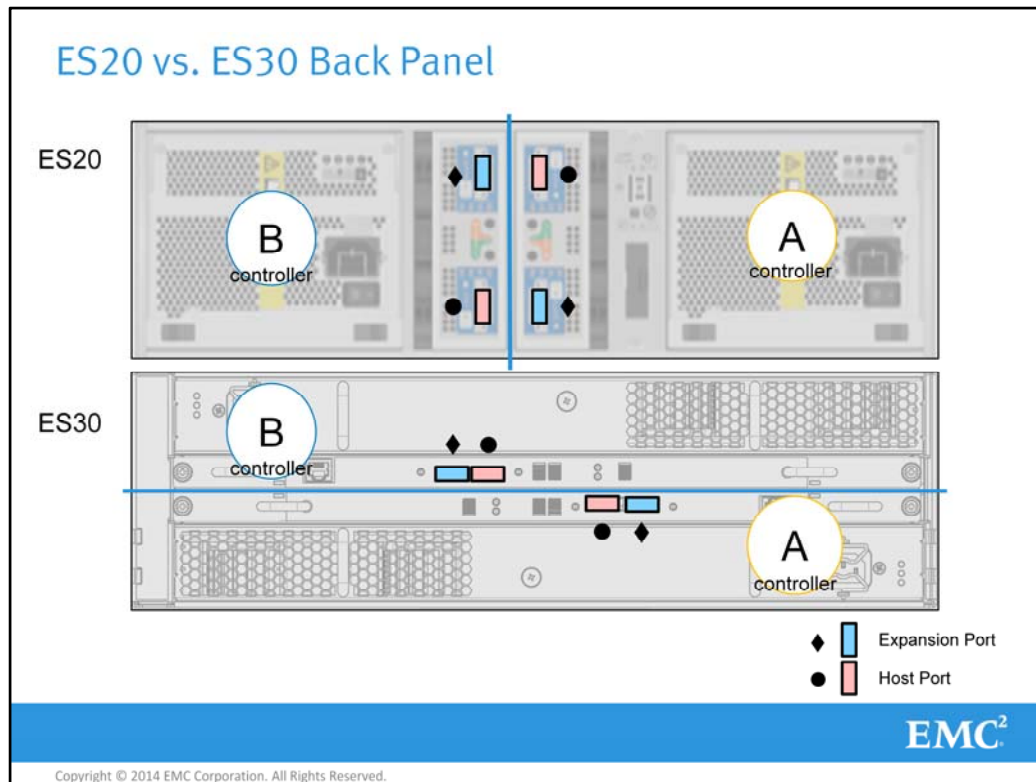
**Expansion → Expansion Shelf**  
(Infiniband-Style → Infiniband-style)



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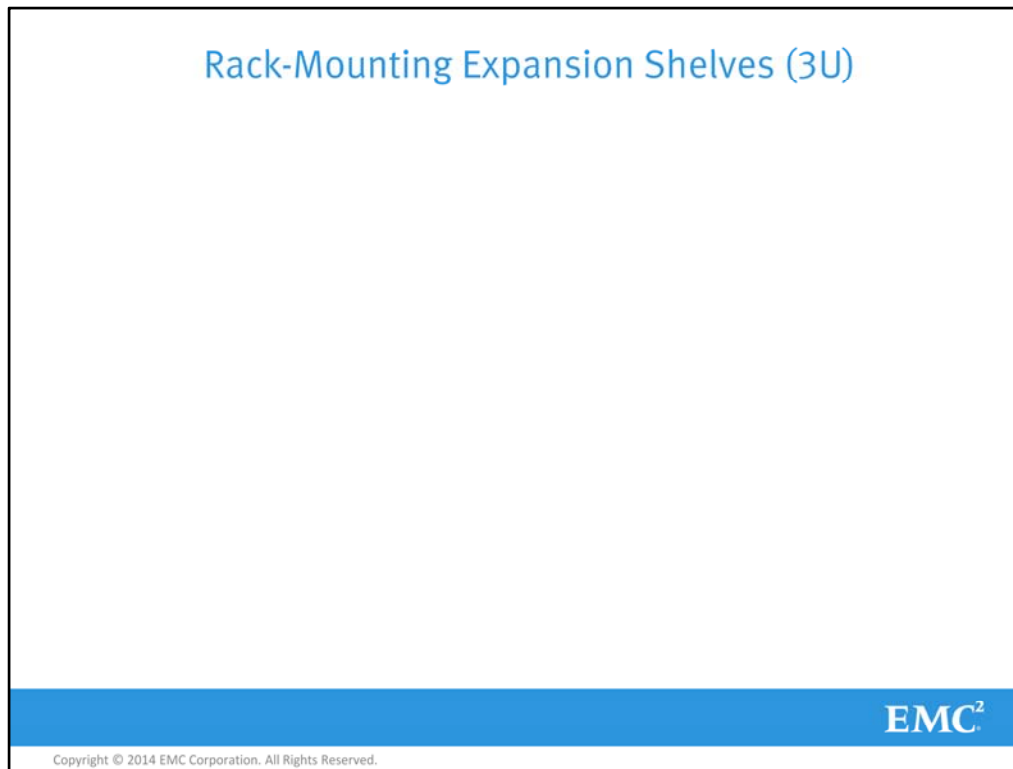
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The ES20 uses two types of cables shown here.



This picture compares the ES20 and the ES30 controller location, expander ports and host ports.

Make sure you can identify these components in both types of shelves.



Review the rack at the site, and the kit components for the correct mounting screws or adapters for the type of holes in the racks. If necessary install adapters from the kit. Also, remove the top rail screw and reverse the bottom rail screw

To attach the 3U rear hold-down brackets to the outer rail:

Extend the rail. Position a bracket on the outer side of the rail. Line up the four screw holes on a bracket with the matching screws holes on the rear of the fixed portion of the rail. Insert the four screws and tighten. Fully extend and collapse the rail. Adjust the two locking screws if necessary to provide enough friction so that the rail can support its own weight without extending, but the length can still be adjusted easily. Note that locking screws are color coded—an orange circle identifies them. Repeat the procedure on the other rail.

To installing the outer rails in the rack posts:

Place the rear edge of the outside of the rail inside the rear rack post at the desired U-height position. Ensure that the rails are level—located at the same position at both front and rear. Note that if front-to-back post spacing is 24 inches, you may need to remove the locating pins on one end of the rail in order to fit the rail in place, then reinstall the locating pins once the rail is positioned. Install a screw with flat washer and lock washer to secure the rear portion of the rail to the rack. Ensure that the rail is adjusted to a tight fit between the front and rear vertical mounting rails, then tighten the two locking screws (the ones with an orange circle). Repeat on the other side.

To install the chassis into the rack:

Insert the expansion shelf into the rails. Use caution when mounting the expansion shelf in the rack: **To avoid injury, this procedure requires two people.** Place the chassis rear first onto its rails. Slide it fully into the rails. Fasten the front of the chassis using screws and washers. Attach the rear of the chassis to the 3U rear hold-down bracket using screws.

To attach the bezel:

Note the four studs for the bezel on the front of the chassis and the corresponding receptacles on the bezel. Align the receptacles to the studs and press the bezel onto the front of the chassis. Verify that all four studs have been engaged.

## Installing Hardware

### Connecting Expansion Shelves to the Controller

This lesson covers the following topics:

- Expansion Shelf Configuration Rules
- Review basic expansion shelf connectivity
- Perform cabling
- Mix and add shelves



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This lesson describes how to connect expansion shelves to the controller, and covers the topics shown.

## Expansion Shelf Configuration Rules

- Rules for the DD2500:
  - ▶ Supports only new ES30 SAS HDD shelves – and a maximum of 4
  - ▶ No SATA ES30 or ES20 shelves are supported
- Rules for DD4200, DD4500, DD7200:
  - ▶ ES30 SAS shelves only
  - ▶ ES30 SAS shelves cannot be in same set as SATA shelves
- Rules for all models:
  - ▶ Cannot combine ES20 and ES30 in the same set
  - ▶ Same “maximum” limits apply as for ES30 SATA (per set)
    - ▶▶ Maximum 5 shelves, 4 recommended in Active Tier
    - ▶▶ Maximum 7 shelves in Extended Retention
  - ▶ Maximum cable length is 5 Meters
  - ▶ Don't exceed maximum supported storage

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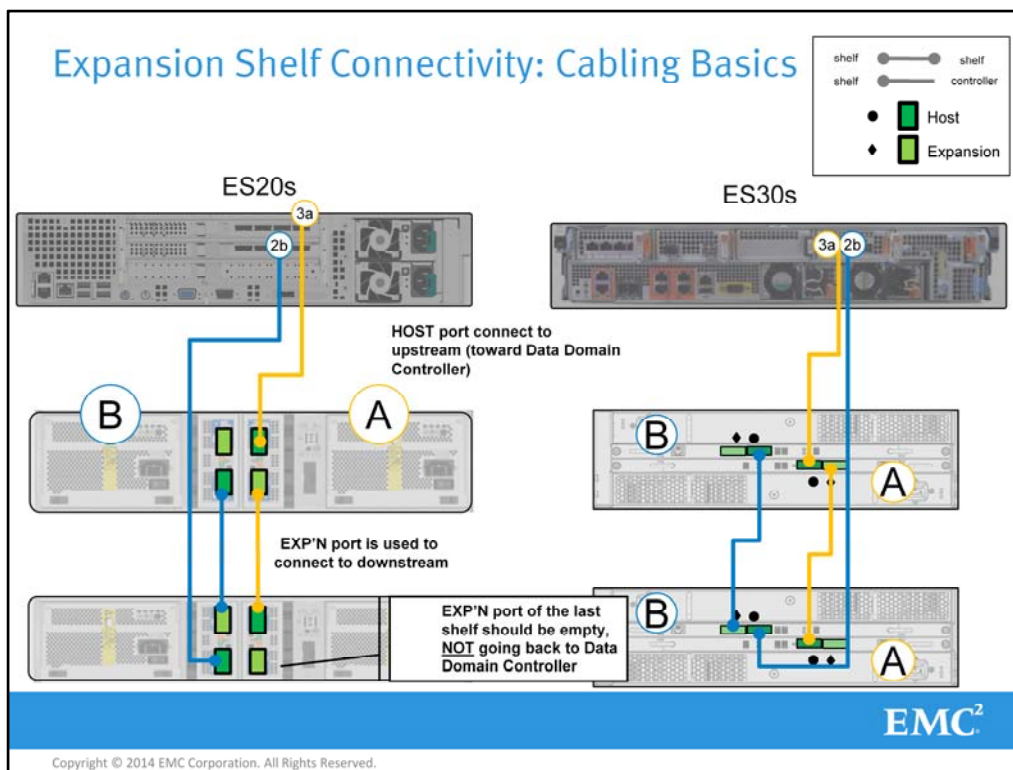
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here are some general shelf configuration rules. Please take a few minutes to review before proceeding.

- Do not mix ES30 SAS HDD shelves with any other shelf type in the same set.
  - A set is the group of shelves connected together and to the same Data Domain system's controller ports.
- Do not mix ES30s and ES20s in the same set.
- For redundancy, the two connections from a Data Domain system to a set of shelves must use ports on different SAS HBAs or SAS IO modules.
- Use the Installation and Configuration Guide for your controller to minimize the chance of a cabling mistake.
- A Data Domain system cannot exceed its maximum raw external shelf capacity, regardless of added shelf capacity.
  - Do not exceed the maximum shelf configuration values for your Data Domain system as listed in the **EMC Data Domain ES30 Expansion Shelf Hardware Guide P/N 302-001-163**.

To learn more, download and refer to these additional guides from the EMC Support portal:

- **EMC Data Domain Installation and Configuration Guide (for your controller)**
- **EMC Data Domain DD2500 Disk Storage Expansion Guide P/N 302-001-162**



Here's a picture of a Data Domain controller with two expansion shelves.

There are some general cabling rules. Let's review them.

First, The Data Domain controller HBA port should always connect to the Host port of an Expansion Shelf. In other words, the HOST port on the Expansion Shelf connects upstream to the Data Domain Controller.

Second, the expansion port on the Expansion Shelf is used to connect downstream to another expansion shelf

And Third, the expansion port on the last shelf should be empty. It does not connect back to the Data Domain controller.

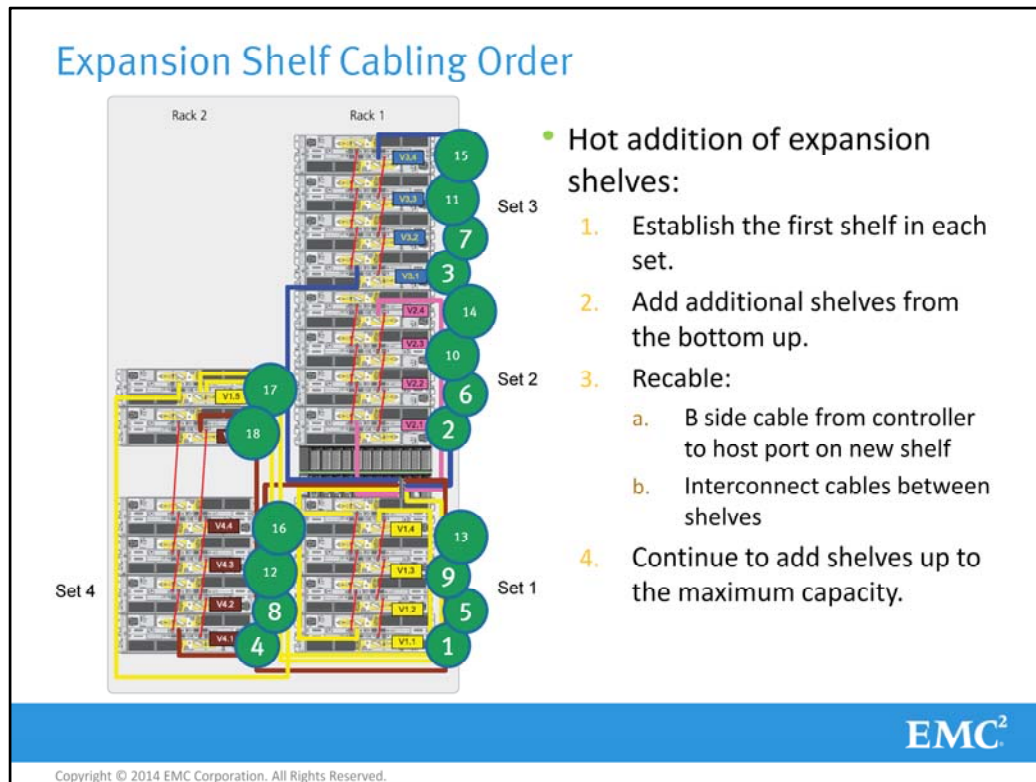
In this example:

As seen by the orange line, the HBA top port (3a) connects to the Expansion Shelf Controller A host port and routes down.

As seen by the blue line, the HBA bottom port (2b) connects to the Expansion Shelf Controller B host port and routes up.

As additional expansion shelves are added to the set, the HBA top port connection remains connected to the top shelf, routing down, while the HBA bottom port remains connected to the bottom-most shelf, routing up. Additional connections between shelves are then added in between as necessary to accommodate the added shelves.

Remember, when connecting downstream the last expansion port is left un-cabled.



For systems that do not come pre-configured, there is a recommended order for the hot addition of expansion shelves over time. This installation order runs as follows:

In steps 1, 2, 3, and 4 in the example, establish the first expansion shelf at the bottom of each shelf set based on the system capacity, positioning them in the rack according to the diagram shipped with the specific system. This establishes the full range of space in the racks required for future expansion of capacity as needs require.

It also allows for easy installation of additional shelves into any shelf set, with a simple process of installing the shelf and recabling so that the B side cable from the controller is connected to the host port on the new shelf at the end of the chain. Interconnect cables are also added between the two shelves.

In steps 5, 6, 7, and 8 add additional shelves from the bottom up in each shelf set.

Continue to add shelves in step 9, 10, and so forth up to the maximum capacity of the system. In this example, the system supports a maximum of 18 shelves installed and positioned in two racks as shown.

## Installing Hardware

### Establish Network Connectivity

This lesson covers the following topics:

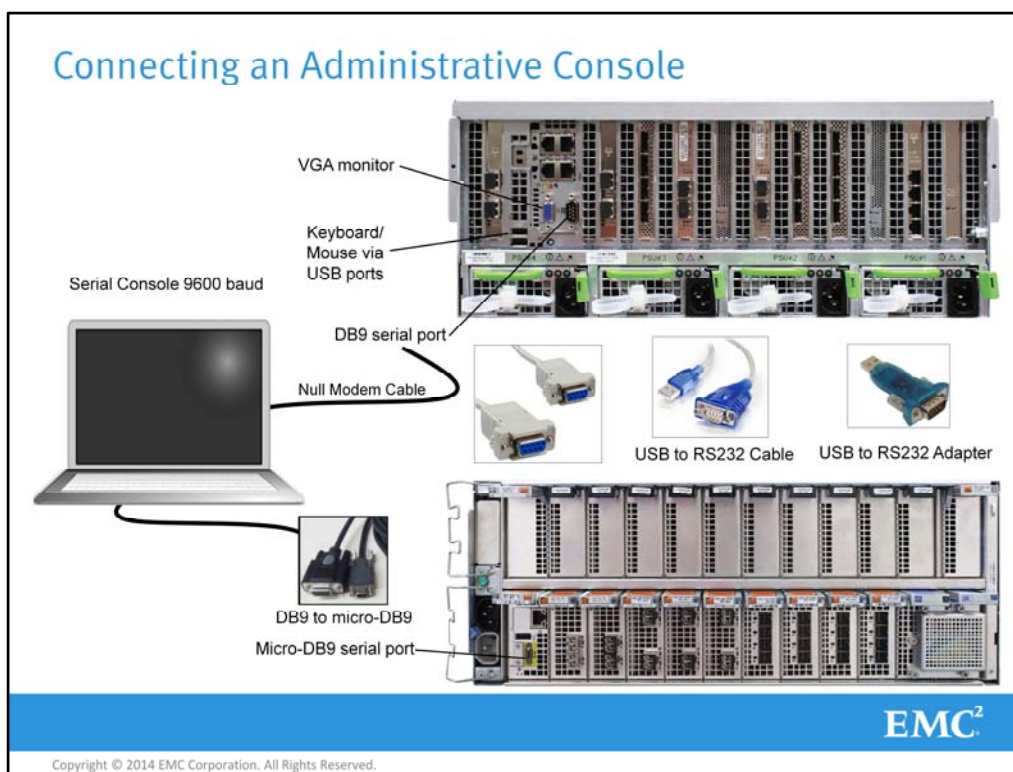
- Connect an administrative console
- Connect Ethernet and Fibre Channel cables



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This lessons describes how to establish network connectivity using the procedures shown.





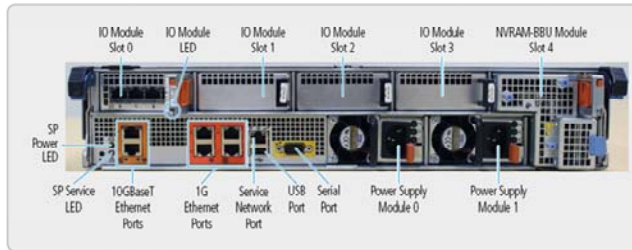
Attach a serial console to the controller's serial port. The equipment comes with a null model cable that is compatible with one of the two types of serial port connections shown here: standard DB9 port, or micro-DB9.

If using a PC that doesn't have a serial port ensure that you have a USB to RS232 cable or adapter in order to connect via the console.

Alternatively, Some system also provide VGA port for monitor, with keyboard and mouse connection via USB port.

## Connecting Ethernet and Fibre Channel

### Rear Panel Connectivity



Port position and slot configurations vary based on model

#### REAR PANEL AND INPUT/OUTPUT CONNECTIVITY

| Slot 0                | Slot 1                | Slot 2                | Slot 3       | Slot 4 |
|-----------------------|-----------------------|-----------------------|--------------|--------|
| Ethernet, FC or empty | Ethernet, FC or empty | Ethernet, FC or empty | SAS or empty | NVRAM  |

#### Types of PCIx cards (based on model):

- Single/Dual/Quad Port 1 GbE/10 GbE Ethernet NIC (Appliance → LAN Network)
- Single/Dual Port 2 Gb/4 Gb/8 Gb HBA VTL (Appliance → Switch → Media Server)
- Single/Dual/Quad Port SAS HBA (Appliance → ES20 or ES30)

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Here we see a summary of the Optional PCI-x Cards.

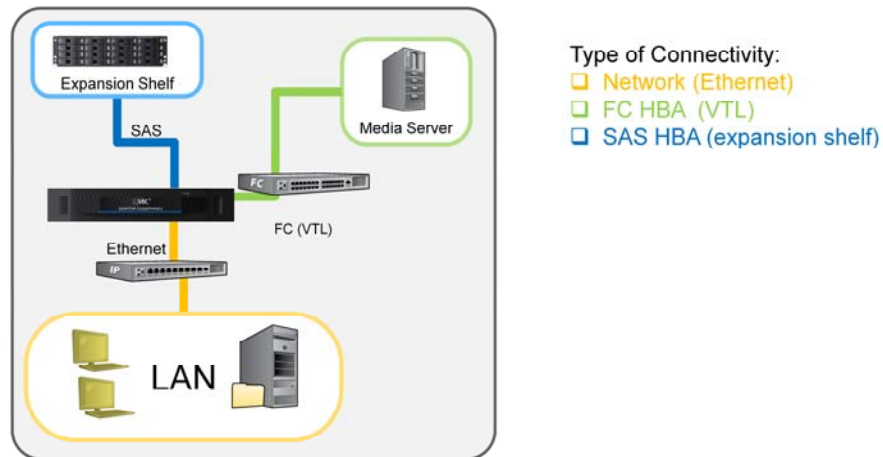
Connecting the Appliance to the LAN uses single or dual port copper 1 Gb or 10 Gb Ethernet NIC cards.

Connecting the Appliance to the Media server via Fiber Channel can use a single or dual port 2 Gb or 4 Gb HBA VTL card.

Connecting the appliance to the ES20 or ES30 via Fiber Channel can use a single or dual port 2 Gb or 4 Gb SAS HBA card.

## Connecting Ethernet and Fibre Channel, cont'd

Connectivity and types of PCIx Cards:



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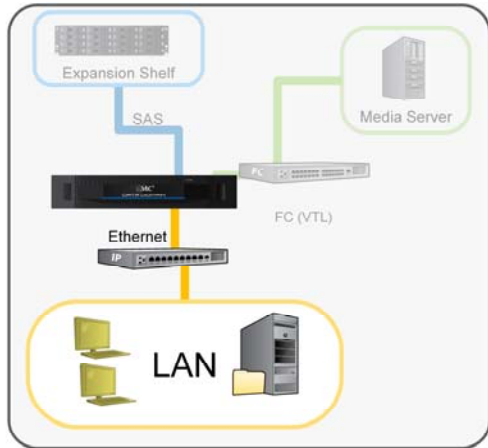
Here's an example of a backup environment with Data Domain along with the connectivity and the type of PCI-X cards utilized for each.

The yellow specifies the Data Domain connectivity to a LAN network via Ethernet card.

The blue specifies the Data Domain connectivity to the Expansion Shelf via Fiber channel specifically using a SAS FC HBA card.

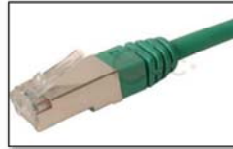
The green specifies the Data Domain connectivity to the Media server via a Fiber channel specifically using a VTL FC HBA card.

## Ethernet (LAN) Cables



### Ethernet LAN Cables

#### ☐ 1Gb Ethernet



#### ☐ 10Gb Ethernet



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Here's an example of the Ethernet (LAN) Cables. All model support the 1Gb Ethernet cable while only certain model support the 10Gb Ethernet.

# 10GBase-T Ethernet RJ45 Cable

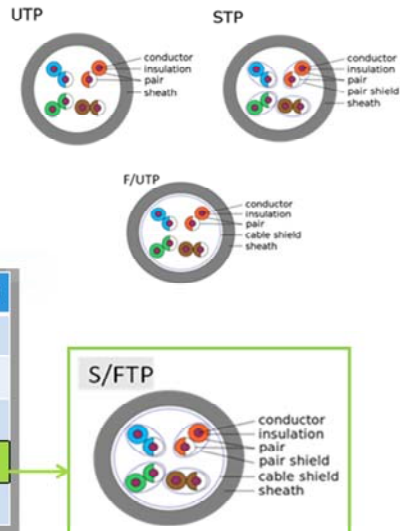
Global cabling standard ISO/IEC 11801

Multiple kinds of Cat 6A cable

For 10G Base-T Ethernet EMC strongly recommends use of Cat 6A S/FTP end-to-end.

- Better near-end crosstalk
- No alien crosstalk from adjacent cables
- Higher bandwidth than Cat 6
- Cat 5 is not usable for 10G Ethernet

| Old name | New name | Cable screening | Pair shielding |
|----------|----------|-----------------|----------------|
| UTP      | U/UTP    | none            | none           |
| STP      | U/FTP    | none            | foil           |
| FTP      | F/UTP    | foil            | none           |
| S-STP    | S/FTP    | braid           | foil           |
| S-FTP    | SF/UTP   | foil, braid     | none           |



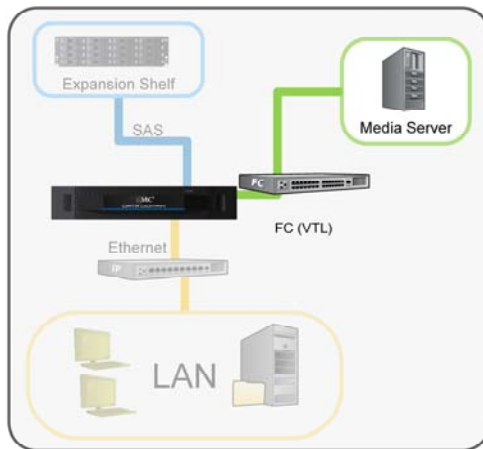
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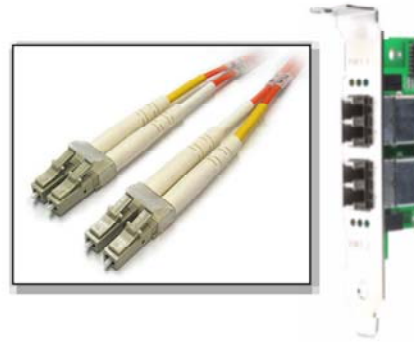
While there are multiple kinds of Cat 6A cable, for 10GBase-T EMC strongly recommends use of Cat 6A S/FTP end-to-end.

- Better near-end crosstalk
- No alien crosstalk from adjacent cables
- Higher bandwidth than Cat 6
- Cat 5 is not usable for 10 G Ethernet

## Fibre Channel Cables



LC to LC Fibre Channel Cable



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Here's an example of the SAN (Fibre Channel) Cable. Used is an LC to LC fibre Channel cable.

## Installing Hardware

### Turn on the System and Check Status

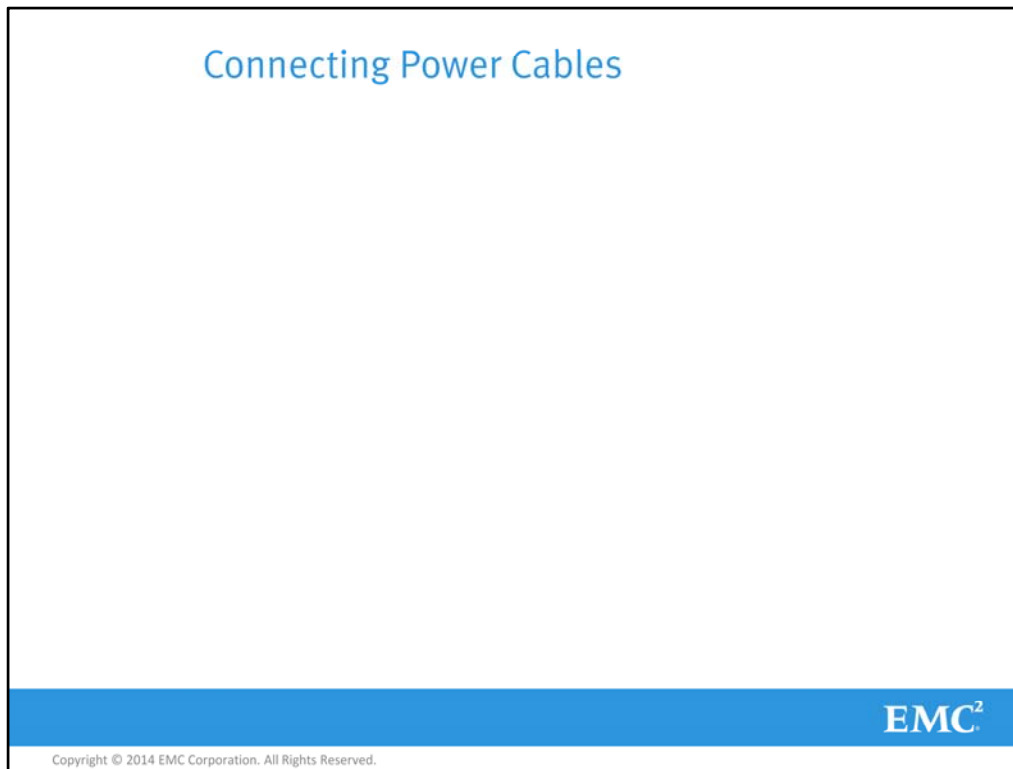
This lesson covers the following topics:

- Provide system power
- Turn on the system
- Check operational status



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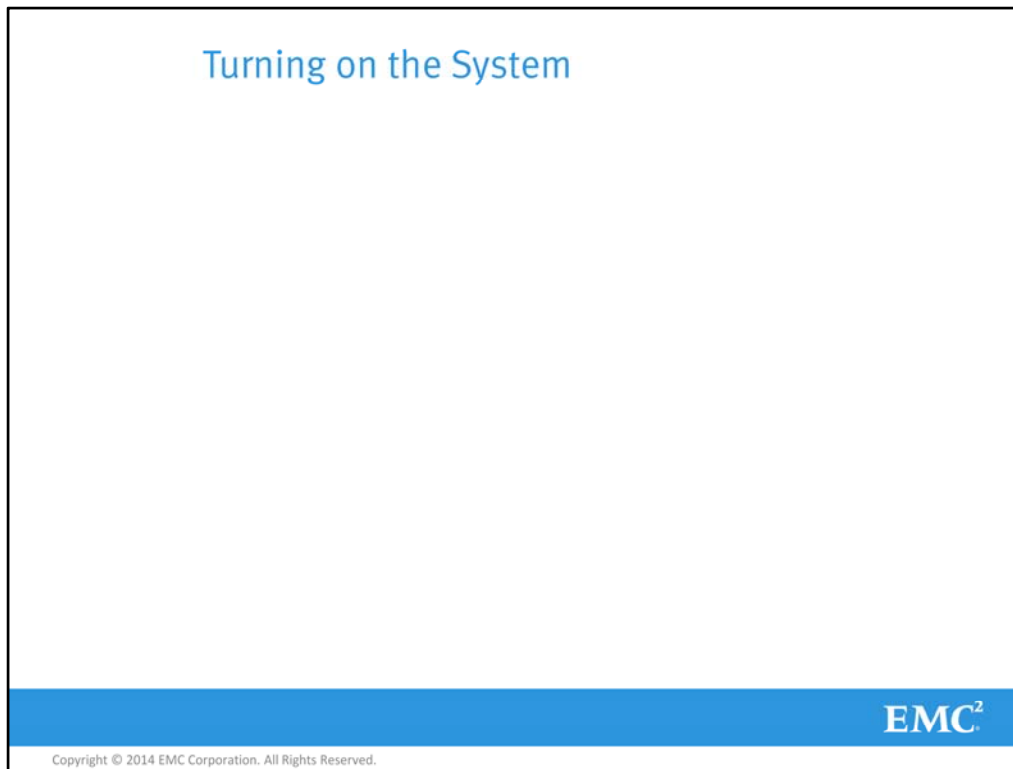
This lesson describes how to power up the system and check operational status using the procedures shown.



To provide redundant power to the system, connect power cables to both receptacles on the controller.

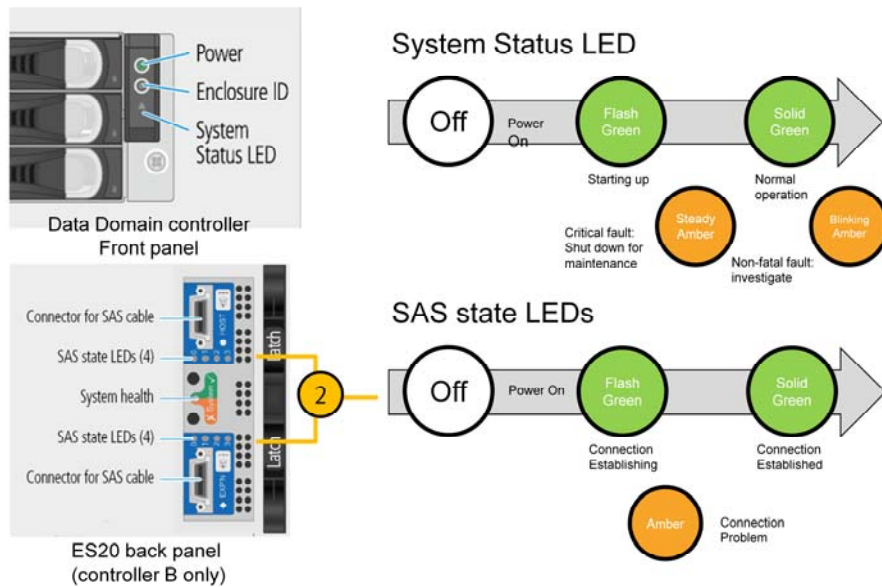
On each cable, attach the cable retention clips or restraints. Connect power cables to both receptacles on each expansion shelf. Attach the power cable retention clips or restraints.





Turn the system on. Power on all expansion shelves before the controller. Turn the power switch to *on for each of the two powers* supplies for each expansion shelf. Wait approximately 3 minutes after all expansion shelves are turned on, then push the power button on the controller.

## Verify System Operational Status



To verify the SAS State LED connection Status simply look at the back panel of the ES20 or ES30 and the LED state.

- White indicates the expansion shelf is off.
- Flashing green indicates that the expansion shelf and the DD appliance are establishing a connection.
- Solid green indicates the connection has been established.
- Amber indicates a connectivity problem.

## DD2500 System Power States

- 3 power states defined
- No traditional on/off switch
- System defaults to power ON and this cannot be changed in BIOS

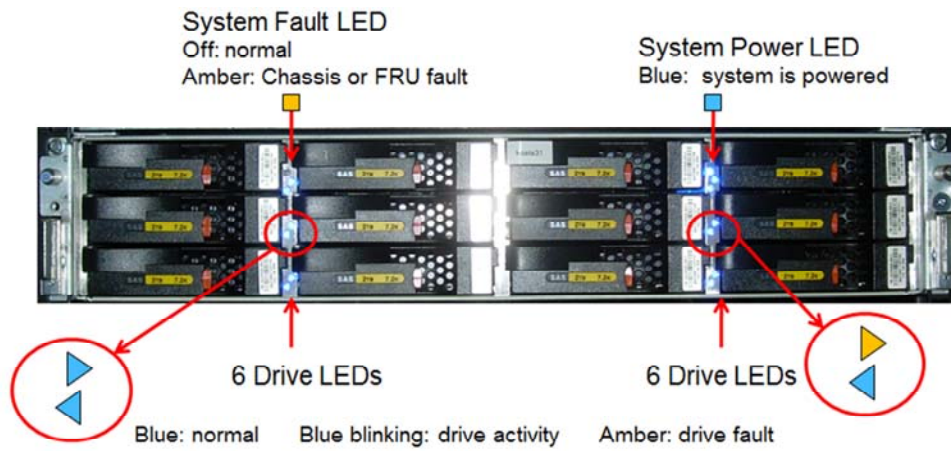
| Power State      | Action   | Fans | SP Power LED |
|------------------|--|------|--------------|
| AC Power on      | Connect both AC Power cords                                | On   | Green        |
| AC Power Standby | "system poweroff" command or System Manager GUI equivalent | Off  | Off          |
| AC Power off     | Disconnect both AC Power cords                             | Off  | Off          |

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Review the chart for the DD2500 to understand how to recognize the system power state since there is no ON/OFF button on this chassis.

## DD2500 Controls & Indicators – Front

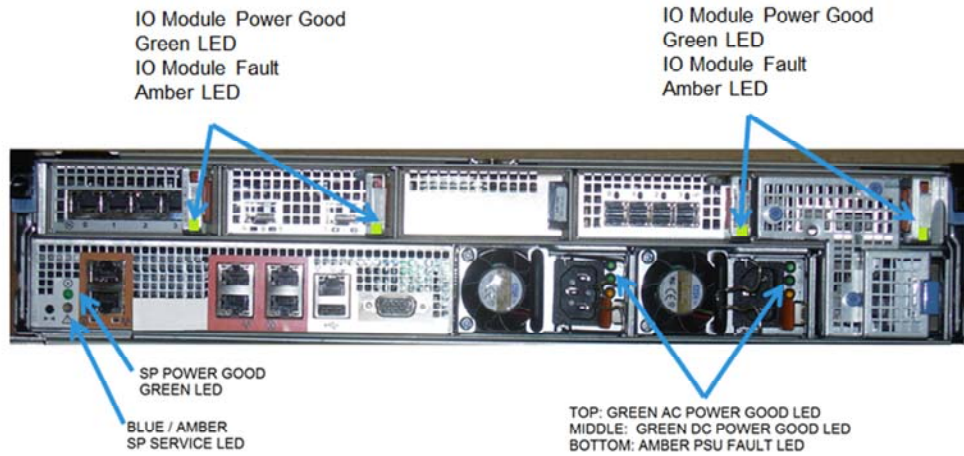


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Take a moment to become familiar with the controls and indicators on the front of the new platform for DD2500.

## DD2500 Controls & Indicators – Rear

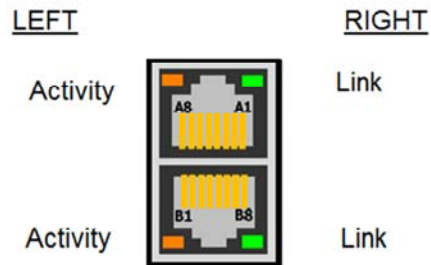


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Take a moment to become familiar with the controls and indicators on the back of the new platform for DD2500.

## DD2500 Controls & Indicators – Rear NIC ports



| Onboard port | Left (Activity)          | Right (Link/speed)                                 |
|--------------|--------------------------|--|
| 1000BaseT    | Amber blink with traffic | Green: 1000 or 100 Mb/s<br>Off: 10 Mb/s or no link |
| 10GBaseT     | Amber blink with traffic | Green: 10G or 1G speed<br>Off: 100 Mb/s or no link |

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Take a moment to become familiar with the controls and indicators for the Network Interface Card (NIC) on the back of the new platform for DD2500.

## Platform – Front View New vs. Old



DD4200  
DD4500  
DD7200

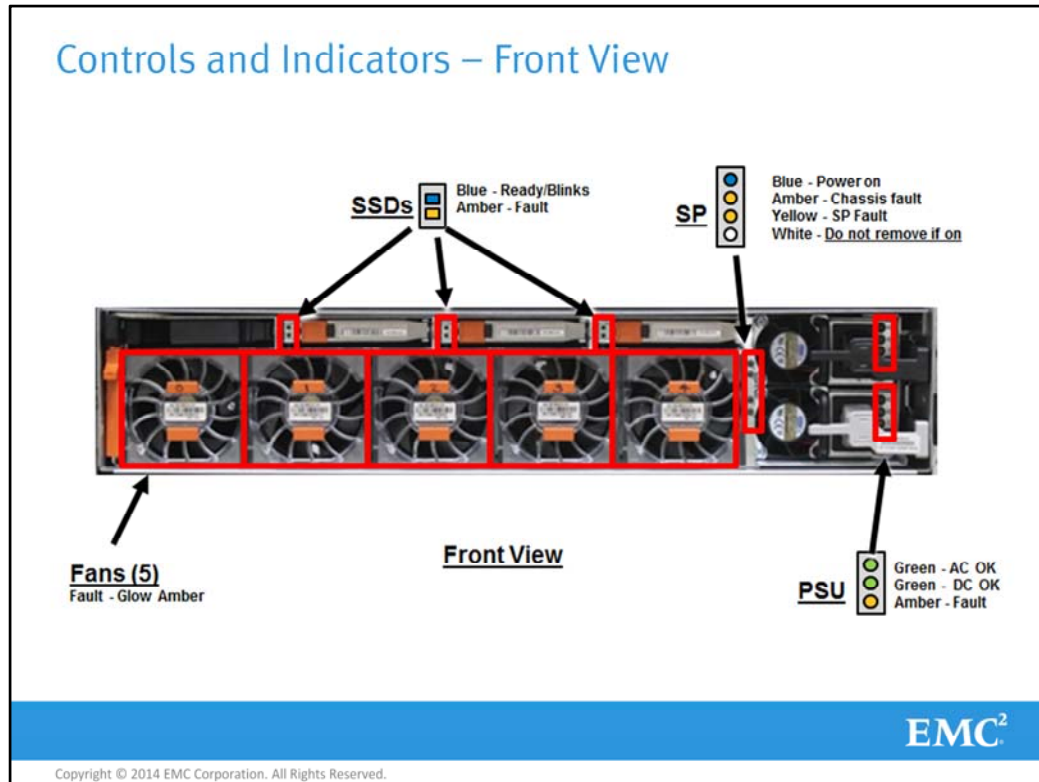


DD670  
DD860  
DD890

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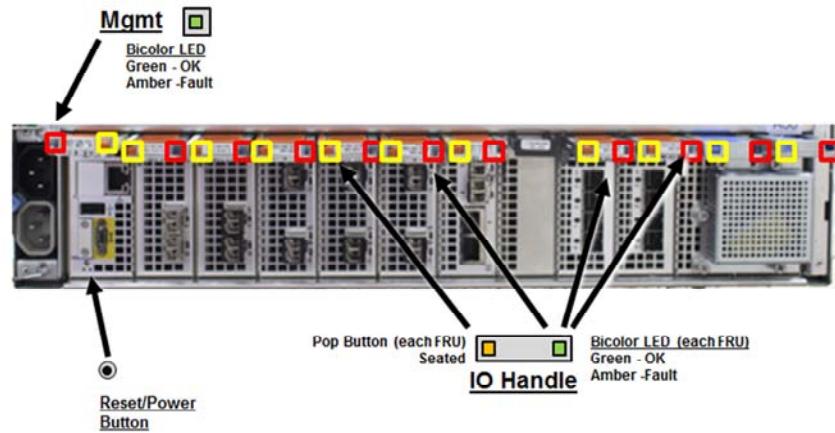
Compare the front of the new platform with previous generations.



Take a moment to become familiar with the controls and indicators on the front of the new platform.



## Controls and Indicators – Back View



Back View

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Take a moment to become familiar with the controls and indicators on the back of the new platform.

## System Power States

- 3 power states defined
- No traditional on/off switch
- System defaults to power ON and this cannot be changed in BIOS

| Power State      | Action  | Fans   | Module LEDs       |
|------------------|---|--------|-------------------|
| AC Power On      | Connect both AC Power cords                           | On     | All Active        |
| AC Power Standby | “system poweroff” command or System Manager GUI, IPMI | On max | MM, PSU, & BBU on |
| AC Power Off     | Disconnect both AC Power cords                        | Off    | All off           |

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Review the chart for the DD4200, DD4500, and DD7200 to understand how to recognize the system power state since there is no ON/OFF button on this chassis.

## Module Summary

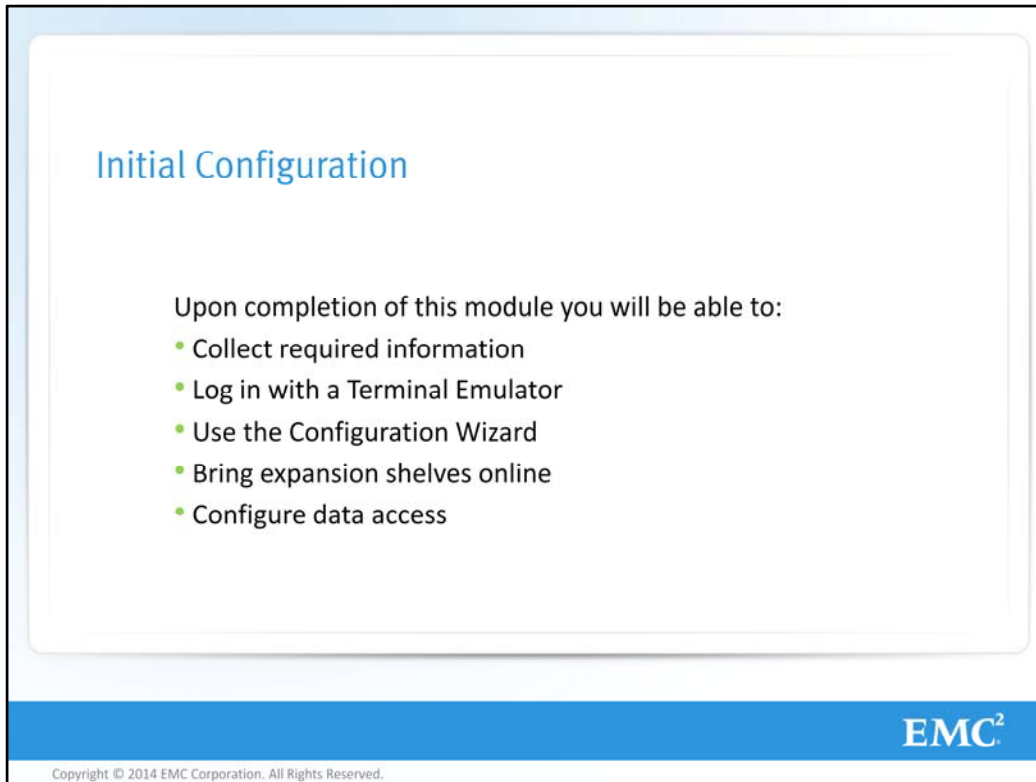
Key points covered in this module:

- Unpack the system
- Install rack mounts and the EMC Data Domain controller
- Install expansion shelves
- Connect expansion shelves to the controller
- Connecting Ethernet and Fibre Channel cables
- Connect an administrative console
- Connect power and turn on the system

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This module covered the topics shown.

A presentation slide titled "Initial Configuration" in blue text. Below the title, it states "Upon completion of this module you will be able to:" followed by a bulleted list of five tasks. The slide has a light blue header and footer. The footer contains the EMC² logo and a copyright notice.

## Initial Configuration

Upon completion of this module you will be able to:

- Collect required information
- Log in with a Terminal Emulator
- Use the Configuration Wizard
- Bring expansion shelves online
- Configure data access

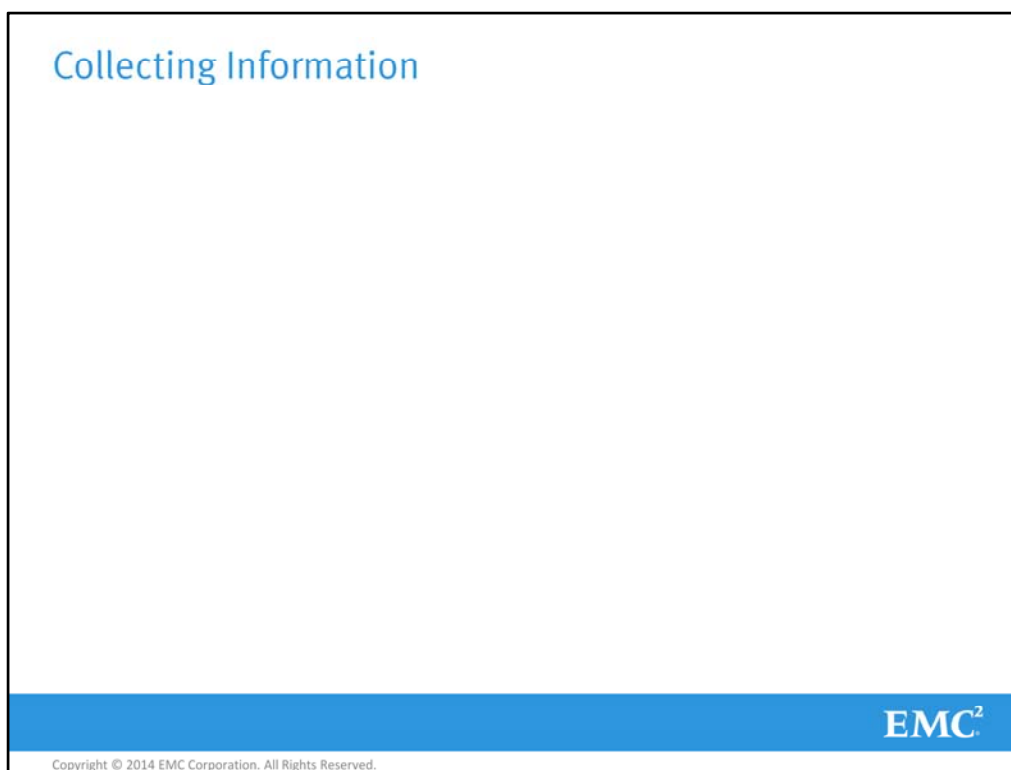
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After hardware installation, you perform initial configuration of the system as described in this module.

You will learn how to:

- Collect required information
- Log in with a Terminal Emulator
- Use the Configuration Wizard
- Bring expansion shelves online



Obtain important configuration information before you start working in the configuration wizard. The system installation documentation provides a worksheet for gathering the information. Installation professionals are also strongly encouraged to use the pre-engagement questionnaire, or PEQ, provided to all field personnel, which provides a section for gathering comprehensive configuration information, as well as other sections for gathering important details for the site, such as contact information.

For the initial configuration, make sure that you have the following information on hand during the procedure:

Login default password. This value is the Data Domain system's serial number, located on its rear panel. The Data Domain system default username is sysadmin while the default password is the serial number. The serial number located on the back panel and should be a 10 digit number.

Initial configuration also requires a fully qualified hostname for the Data Domain system. You should also have Site domain name, and any licenses for the site.

Very rarely a site might require use of the Dynamic Host Configuration Protocol (DHCP). If this is the case, you'll need to know the port on the switch for DHCP.

If you are not using DHCP, determine the values you need to enter during the configuration procedure:

- Interface IP addresses
- Interface netmasks
- Routing gateway IP address
- If using DNS, the list of DNS servers.

If the information is available at initial configuration, you should also note CIFS authentication details, and backup server and administrator details.

Best practice is to have a separate domain administrator account and password. For the backup servers, note that the configuration default uses the asterisk to allow everyone in facility to write to the backup. This could be a security violation at the site. In most cases, you should specify which hosts are permitted. Space is also provided for a description of the physical location of the system. The location should be descriptive enough to allow support to quickly identify the system, for dispatch information. For example, this might include the facility location, as well as server location within the facility.

For the mail server, note that this SMTP server in the location must be able to relay email externally to data domain support; a change or addition in the mail relay may be necessary.

If using a Virtual Tape Library, obtain the WWN numbers of the initiators. World-Wide Name (WWN) is a unique identifier in the Fibre Channel (FC) environment.

If you will be configuring your Data Domain system to interface with a VLAN, the VLAN IP addresses should be collected.

The firewall should be configured so that only required and trusted clients have access to the Data Domain system. Consult with your Data Domain system engineer for instructions on setting up NFS and CIFS access through a firewall.

## WWN Format Change as of DD OS 5.4

- World Wide Name
  - ▶ A unique identifier used in storage technologies
  - ▶ WWPN (World Wide Port Name) ; WWNN (World Wide Node Name)
  - ▶ EMC standard scheme adopted as of DDOS 5.4 new models
- DD/EMC OUI : **00:21:88**
  - ▶ Main difference is the NAA type
    - ▶▶ NAA type 5
- Port LED color is blue



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The World Wide Name or WWN used in configuration is a unique identifier used in storage technologies.

- WWPN refers to the World Wide Port Name, while WWNN refers to the World Wide Node Name.
- Note that EMC has a standard scheme that Data Domain adopted with DDOS 5.4 systems.
- As shown in this example, the main difference is the NAA type, which is type 5.

Port LED color is blue.

## New WWN Format Example

- All other platforms/models up to today use this format

```
- bash-3.00# cat /boot/.systemID #693
```

```
5a  FC-Tgt    4.0 Gbps  5.08.00 [IP] [84  20:00:00:21:88:00:02:b5 WWNN  
                                     25:00:00:21:88:00:02:b5 WWPN
```

```
5b  FC-Tgt    4.0 Gbps  5.08.00 [IP] [84  20:00:00:21:88:00:02:b5 WWNN  
                                     25:10:00:21:88:00:02:b5 WWPN
```

- DD2500, DD4200, DD4500, DD7200 use this new format

```
-bash-3.00# ipmitool fru print 1 | grep WWN
```

```
EMC_WWN Seed : 366001a9
```

```
-bash-3.00# cat /boot/.systemID 912261545
```

```
2a  FC-Tgt    8.0 Gbps  5.04.01  50: 02:18:8 0 :36:6 0 :01:a9 WWNN  
                                     50: 02:18:8 3 :36:6 0 :01:a9 WWPN  
2b  FC-Tgt    8.0 Gbps  5.04.01  50: 02:18:8 0 :36:6 0 :01:a9 WWNN  
                                     50: 02:18:8 3 :36:6 1 :01:a9 WWPN
```

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Notice the difference in the format/output as shown in this example. Take a minute to review before proceeding.

## Log In with a Terminal Emulator

1. Launch the terminal emulation program
2. Configure the communication settings:

| Setting      | Value  |
|--------------|--------|
| BAUD Rate    | 9600   |
| Data Bits    | 8      |
| Stop Bits    | 1      |
| Parity       | None   |
| Flow Control | None   |
| Emulation    | VT-100 |

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To begin configuration, launch the terminal program on your laptop and configure the following communication settings:

3. Enable logging of the session.
4. Log in to the system.

Setting Value

BAUD Rate 9600

Data Bits 8

Stop Bits 1

Parity None

Flow Control None

Emulation VT-100



## Demonstration: Initial Configuration in the CLI Configuration Wizard



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At the first login, the configuration utility starts. There are six sections to the configuration: Licenses, Network, File System, System, CIFS, and NFS. The configuration utility guides you through the configuration steps, one section at a time. If the CLI Configuration Wizard does not start immediately the first time you log in, you can run it at any time by entering the command: `config setup`. Complete all six sections. The list entries in the utility can be comma-separated, space-separated, or both. At each prompt, enter a value, OR Enter a question mark (?) for more details, OR Press Enter to accept the value displayed in braces. Follow the configuration utility instructions for entering appropriate values. At the end of each configuration section, you can choose to: Save – Save the displayed configuration. Cancel – Delete all new values and go to the next section. Retry – Restart the input entry at the beginning of the current section. The value entered previously appears as the default value at each prompt. For each configuration section, you are prompted to answer a series of questions. At the end of each section, a summary of your entries is displayed. You can accept or reject your changes and go to the next section, or return to the beginning of that section and change any of the settings. When you select Retry, you are shown your previous entries for each prompt. # config setup • Type y to configure a section. • Type n to skip a section and go to the next one. • Type a question mark (?) at a prompt to display more information. • Press either the Enter or Return key to accept the given value, such as [mail], or type a new value. • To make multiple entries in the list, separate each entry with either a comma or a space. • When prompted for a hostname, enter either its IP address or its fully qualified hostname, such as `svr22.company.com`. To exit the CLI, you have to configure or skip each of the sections, or enter `Ctrl+C`. After the configuration is completed, the CLI prompts you to reboot the system if a reboot is required. To activate licensed features installed on your system, enter a valid license key. Enter the license characters, including dashes, for each feature you have licensed. For example, enter `ABCD-ABCD-ABCD-ABCD`. If you have not licensed a category, make no entry. If using the CLI, press the Enter key.

### Configure the Network :

Enter the Data Domain system's hostname, which is a fully qualified name that includes the domain name. For example, enter `dd01.xyz.com`. Enter a domain name, such as `corporation.com`, for use by the DNS, or accept the domain name that is part of the hostname. For example, enter `xyz.com` for the hostname `dd01.xyz.com`. Configure Ethernet Interfaces (Ports) 1. Enable the port. 2. Select whether or not to use DHCP on the port. 2.2 The Configuration Wizard If you are configuring the system using an Ethernet interface and you choose not to use DHCP, the Ethernet connection is lost when you complete the configuration. If you have already set up DHCP for one or more Data Domain system Ethernet interfaces, the IP address and netmask prompts display the values given to the Data Domain system from a DHCP server. Press Enter to accept these values. If DHCP is not configured on a port, enter the IP address and the netmask for the port. If any of the ports are not using DHCP, specify an IP address for a default routing gateway. If none of your network ports is configured to use DHCP, or DHCP is not configured to provide the DNS servers, you can specify one, two, or three DNS servers to resolve hostnames with IP addresses. Do one of the following: • Enter the server name or names, separating items in the list with either a comma or a space, or • Choose to enter no servers by pressing the Enter key. In this case, use the `net hosts` command, which is described in the DD OS 5.0 Command Reference Guide, to inform the Data Domain system of IP addresses for hostnames. Press Enter. If you have additional Ethernet ports, set them up as described above. After saving the port configuration, allow up to two minutes for the Data Domain system to update the interfaces.

Enter the following information: System : Admin Host (Required) Enter a hostname that will have administrative access to the Data Domain system. When you log into this host via the internet or intranet, you can view system logs and run system commands. The hostname can be a fully qualified domain name, a simple hostname, or an IP address. The host is added to all administrative access lists and is set up as an NFS client for both the `/backup` and `/ddvar` directories. Admin Email (Required) Enter the email address or a group alias that is to receive email from the Data Domain system. By default, the Data Domain system email list includes an address for the Data Domain Support group. The system uses the email address as the sender of alert and autosupport email messages from this system, and also as the recipient for these messages. Notes:

- The autosupport feature sends a daily report to Data Domain Support that shows system identification information and consolidated output from Data Domain system commands and entries from various log files.

- Alerts occur whenever the system's Restore Protection Manager discovers a problem with software or a monitored hardware component. The alert command manages the alerts history file and who receives email notification for system alerts.

For more information about autosupport and alerts, see the DD OS 5.0 Administration Guide.

- System Location Enter a physical location that identifies this system for use in autosupport emails. For example, enter `Bldg4-rack10`. The alerts and autosupport reports display the location.

- SMTP Mail Server Enter the name of a local SMTP (mail) server that relays Data Domain system emails. If the server is an Exchange server, be sure that SMTP is enabled. }

- Time Zone The system date is already set.

Determine your local time zone. The default time zone for each Data Domain system is US/Pacific.

Note: Each time zone consists of two parts, which are separated with a slash (/). }

}Network Time Service (NTP) Servers The default is to enable NTP and to use multicast for NTP. If DHCP is set up, do the following only if the DHCP server is not configured to provide the NTP servers: To allow the Data Domain system to use one or more Network Time Service (NTP) servers to synchronize its clock, enter their IP addresses or server names, separated by commas.

### Rebooting the Data Domain System

After configuring the system, reboot the Data Domain system using the CLI.

Enter: `# system reboot`

Note: If you are using the System Manager, log out of the System Manager and close its Web-browser window before entering the system reboot command. Otherwise, warning messages might display when the system reboots.

### Verifying Network Connections

It is recommended that each Data Domain interface on which traffic is expected is tested for connectivity using the `ping` command.

Enter: `# ping hostname`

where hostname is the hostname or an IP address associated with the interface being tested. Each interface must have a unique hostname or IP address.

## Bring Expansion Shelves Online

### 1. Add Enclosure Disks to the Volume

- ▶ `# storage add [tier {active | archive}]`  
    `{enclosure enclosure-id | dev disk-id [spindle-`  
    `group 1-16 | disk enclosure-id disk-id]}`
- ▶ `# storage show all`

### 2. Disks Labeled Unknown Instead of Spare

- ▶ `# disk unfail`
- ▶ Example:
  - ▶▶ `# disk unfail 2.15`
  - ▶▶ `# disk unfail 2.16`

### 3. Verify Shelf Installation

- ▶▶ `# disk port show summary`
- ▶▶ `# enclosure show summary`

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After you install one or more expansion shelves in the rack, use this procedure to add shelves to the volume and create RAID groups. This applies only to adding a new expansion shelf to the active tier of a Data Domain system.

Use the **# storage add** command with parameters as shown. Enclosure-id is always 2 for the first added shelf and 3 for the second.

Note that The EMC Data Domain controller always has the enclosure-id of 1 (one).

When prompted, enter your sysadmin password.

(Optionally, add disks in another enclosure at this time using the **# storage add** command.

Display the RAID groups for each shelf by entering: **# storage show all**

Note that EMC ES30 shelves have one spare disk. ES20 shelves have two spare disks. The rest of the disks should report that they are available or spare disks.

For disks labeled unknown instead of spare, enter the **# disk unfail** command for each unknown disk. For example, if the two disks 2.15 and 2.16 are labeled unknown, enter commands like the two shown.

Verify the new state of the file system and disks by entering: **filesys status**.

After a shelf has been added to the file system, you can view the total size, amount of space used, and available space for each file system resource, such as data, metadata, and index, by entering: **filesys show space**.

Next, verify shelf installation.

Check the status of the SAS HBA cards by entering: **# disk port show summary**.

The output shows the port for each SAS connection, and the online status, which is offline. After the shelves have been connected, the same command also displays the connected enclosure IDs for each port, such as 2 and 3. The status changes to online.

Verify that the Data Domain system recognizes the shelves by entering: **# enclosure show summary**

This command shows each recognized enclosure ID, Data Domain system model number, serial number, and slot capacity, as well as state of the enclosure and information about the shelf's manufacturer.

## Module Summary

Key points covered in this module:

- Collect required information
- Log in with a Terminal Emulator
- Use the Configuration Wizard
- Bring expansion shelves online

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This module covered the topics shown.

## Additional Configuration

Upon completion of this module you will be able to:

- Use the System Manager for additional configuration
- Configure remote management through IPMI and SOL
- Verify the installation

For more information on installing and configuring systems with the DD Extended Retention option:

*EMC Data Domain Extended Retention* course:

- <http://www.emc.com/support-training/training/training-offerings.htm>



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Following initial system configuration, you can perform additional configuration tasks as described in this module.

In this module you'll learn how to:

Use the System Manager for additional configuration

configure remote management through IPMI and SOL

verify the installation according to the customer requirements

Note that if you need to learning more about installing and configuring systems with the DD Extended Retention option, enroll in the course shown.

## Demonstration: Additional Configuration with the System Manager



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After the initial configuration of a new site using the CLI Wizard allowing basic connectivity on a LAN, you can then perform additional configuration and system management tasks through a web browser anywhere on the LAN using the System Manager.

To access the system using System Manager, open web browser and type the host name. Login to the System Manager using the administrative username and password entered during initial configuration with the CLI Wizard. On the left-hand side of the System Manager expand the network and select the system you want to manage as a follow-up to your initial configuration of the system.

You may want to perform a number of simple tasks to complete the work. For example, under system settings, you'll find licenses. You may want to confirm here that all licenses for the installation have been added. If a license was missed during the initial configuration or additional time and research was required to acquire license information, you can enter it here by clicking Add New License, and then simply type in the license key and click OK. Under the Access Management tab, you can expand options for management of the system providing access to various protocols. If any of this information was passed over during the initial configuration you can add it here.

Click more tasks and one of these options:

Configure Telnet allows you to enable telnet and then determine the type of access you would like. For limited access, you can add specific hosts by clicking the plus icon and typing in the name of the host and then click okay. A similar configuration is available for FTP access, HTTP and secure HTTP, and SSH. And you can also modify the password policy.

You can also add new users to the system if after initial configuration you received additional information about users. You can also modify and change passwords for existing users. To create a new user, click create and add the user information.

Under the Data Management tab, you can perform additional CIFS configuration and NFS configuration if necessary following the CLI configuration Wizard, or, under the Maintenance tab, click the More Tasks button and launch a GUI-based configuration Wizard. The configuration wizard in the System Manager walks you through all of the same configuration tasks found in the CLI Wizard.

Additional user related configuration tasks can also be performed through the CLI. You can add users to the system add users to the e-mail lists that report system problems, add users to the system report e-mail list, and change a user's password using the CLI commands shown here. You can also perform the additional network related tasks in the CLI including giving access to additional backup servers, enabling FTP or telnet, and adding remote hosts to use the FTP or telnet connection.

## Additional Configuration

### Configuring Remote Management through IPMI and SOL

This lesson covers the following topics:

- IPMI and SOL overview
- Hardware setup
- Software
- Configuration in the System Manager
- Tips and Caveats

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This lesson describes how to configure remote management of Data Domain systems through the IPMI and SOL protocols. It covers the topics shown.

## Configuring Remote Management through IPMI and SOL

**IPMI** Power management capabilities over Intelligent Platform Management Interface (IPMI):

- Power on after power outage
- Power cycle after a crash
- Power off systems not currently in use
- Obtain power status

**SOL** Remote console activities with Serial over LAN (SOL):

- Run diagnostics
- Install, upgrade, or reconfigure the DD OS
- Access the BIOS
- View valuable POST and boot messages

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Data Domain systems running with DD OS 5.0 or greater utilize two industry-standard specifications, over Intelligent Platform Management Interface IPMI and Serial over LAN (SOL), to enable remote power and console management capabilities while away from the site.

These remote power management capabilities are supported through IPMI:

- Power on of the Data Domain system after power outage
- Power cycle after a DD OS crash
- Power off for power savings on systems not currently in use
- Obtain power status

These console activities are supported through SOL:

- Run diagnostics
- Install, upgrade, or reconfigure the DD OS
- Access the BIOS
- View valuable POST and boot messages

To learn more about the IPMI and SOL specifications, visit the website shown.

## Configuring Remote Management through IPMI and SOL

- More about IPMI and SOL:

▶ <http://www.intel.com/design/servers/ipmi/index.htm>

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To learn more about the IPMI and SOL specifications, visit the website shown.



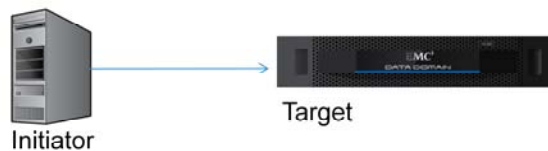
## Configuring Remote Management: Hardware Setup

Remote management requires either 1 or 2:

1. Two Data Domain systems, one *Initiator* and one *Target*



2. A Target Data Domain system and any computer with ipmitool\* installed as an Initiator



\* ipmitool is an open source program for management of systems that support IPMI v2.0

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IPMI and SOL access requires either:

Two Data Domain systems, one *Initiator* and one *Target*;

A Target Data Domain system and any computer with ipmitool installed as an Initiator.

ipmitool is an open source program for management of systems that support IPMI v2.0.

To enable a computer to be used as an Initiator, locate a compatible copy of the open source ipmitool 1.8.10, download, and install it on the computer. You can find a copy of the tool at the websites shown.

Note that you need to know Target's IPMI IP address to use ipmitool commands to manage power or get SOL access.

## Remote Management Through IPMI: Software

- ipmitool 1.8.10
- Download, and install it on the computer.
- Target's IPMI IP address is required
- For a copy of the open source ipmi tool, visit:  
<http://ipmitool.sourceforge.net/>



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To enable a computer to be used as an Initiator, locate a compatible copy of the open source ipmitool 1.8.10, download, and install it on the computer. You can find a copy of the tool at the websites shown.

Note that you need to know Target's IPMI IP address to use ipmitool commands to manage power or get SOL access.

## Ethernet Port Access for IPMI and SOL

Depending on the Data Domain system model, access to the Target for IPMI and SOL is through one of the following:

A dedicated IPMI management Ethernet port (*out-of-band* access)

-OR-

A shared Ethernet port on the system motherboard (*sideband* access) with two IP addresses, one for the LAN and one for



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Depending on the Data Domain system model, access to the Target for IPMI and SOL is through one of the following:

A dedicated IPMI management Ethernet port (*out-of-band* access)

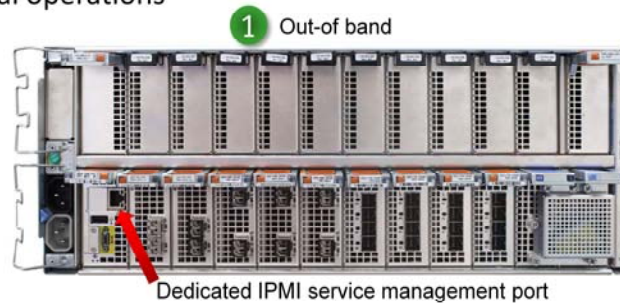
-OR-

A shared Ethernet port on the system motherboard (*sideband* access) with two IP addresses, one for the LAN and one for IPMI

## Models with a Dedicated Ethernet Port

### Out-of-Band IPMI/SOL management:

- Ethernet connection from dedicated port to the LAN
- The dedicated Ethernet port name is: bmc0a
- The Ethernet ports on the motherboard used only for data and normal operations



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A number of newer Data Domain models have a dedicated IPMI management Ethernet port.

An Ethernet cable is connected to the dedicated Ethernet port and then to the LAN.

The dedicated Ethernet port is:

- Configured with any available IPMI IP address
- Best if on a separate management network, in case the data LAN goes down
- Used only for IPMI and SOL access

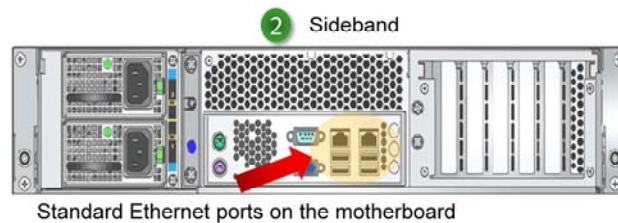
The dedicated Ethernet port name is: bmc0a

The Ethernet ports on the motherboard continue to be used only for data and normal operations

## Models with Standard Ethernet Ports on the Motherboard

### Sideband IPMI/SOL management:

- Ethernet connection from shared ports to the LAN
- Shared port names are: bmc-eth01, bmc-eth02
- One or both ports configured for shared access with an IPMI IP address and regular IP address
- The IPMI IP address must be in the same network



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On other supported models without a dedicated port:

One or both of the standard Ethernet ports on the motherboard must be configured for shared access with an IPMI IP address configured in addition to the regular IP address

- The IPMI IP address must be in the same network

An Ethernet cable attached to the LAN is connected to the shared port

Each IPMI-enabled Ethernet port is then shared both for data and normal operations and for IPMI power management and SOL access

- Shared port names are: bmc-eth01, bmc-eth02

## System Manager IPMI Configuration

- 1 On the System Manager on the target, go to Maintenance > IPMI
- 2 Enable the IPMI port
- 3 Configure the IPMI IP address
- 4 Add one or more IPMI users

The screenshot shows the 'Maintenance' tab in the System Manager. Under the 'IPMI' sub-tab, there are three main sections: 'IPMI Power Management', 'IPMI Configuration', and 'IPMI Users'. The 'IPMI Configuration' section contains a 'Network Ports' table and an 'IPMI Users' section. Callout 1 points to the 'IPMI' sub-tab. Callout 2 points to the 'Enable' button in the 'Network Ports' section. Callout 3 points to the 'Configure' button in the 'Network Ports' section. Callout 4 points to the 'Add' button in the 'IPMI Users' section.

**IPMI Configuration**

**Network Ports**

| Port                              | Enabled | DHCP | MAC Address       | IP Address    | Netmask       | Gateway      |
|-----------------------------------|---------|------|-------------------|---------------|---------------|--------------|
| <input type="checkbox"/> bmc-eth0 | Yes     | Yes  | 00:15:17:65:0d:76 | 128.222.15.99 | 255.255.255.0 | 128.222.15.1 |
| <input type="checkbox"/> bmc-eth1 | Yes     | Yes  | 00:15:17:65:0d:77 | 1.1.1.1       | 255.255.0.0   | 2.2.2.2      |

Items Selected: 0

**IPMI Users**

☐ Add

| User Name                     |
|-------------------------------|
| <input type="checkbox"/> test |

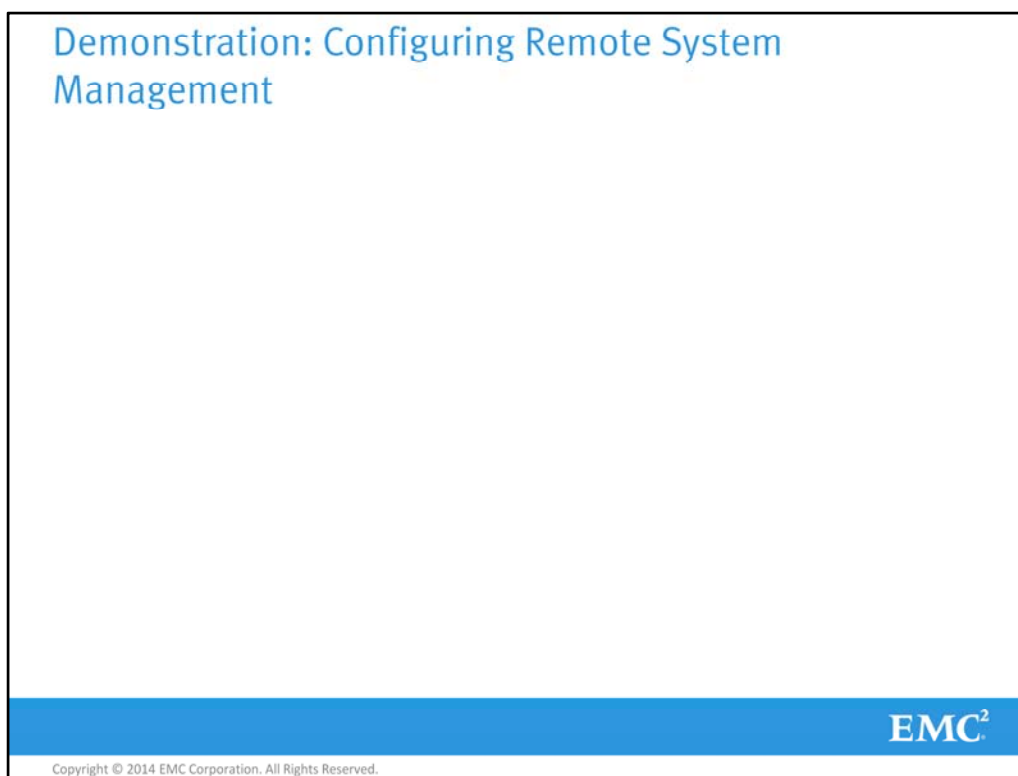
Items Selected: 0

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You can perform these IPMI configuration in one location in the System Manager.

On the System Manager on the target, go to Maintenance > IPMI. You can: Enable the IPMI port, configure the IPMI IP address, and add one or more IPMI users.



Under the Maintenance tab in the System Manager you can configure IPMI for remote management of the system.

To configure IPMI you must configure network ports. For manual entry, enter the IP address and net mask. For the systems configured for DHCP you can choose dynamic. You must also add a user by clicking the Add User button, typing the username and password.

After the configuration you manage the remote system by clicking Login to Remote system, and then selecting a managed system or typing in the IP address or DNS name of another system on the network, with the username and password for an IPMI enabled user.

The IPMI power management dialog box allows you to power up, power down, or power cycle the remote system after installation.

## Verifying the Installation

1. Verify/add licenses
2. Send autosupport report with installed status
  - a. `# autosupport send email address`  
To send an autosupport
  - b. Verify receipt of the autosupport at the specified email address
3. Final review of installation checklist

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Before leaving the site it's good practice to verify the installation against the customer requirements and the site requirements. Make sure that you verify licenses purchased for the system and add any licenses that might be missing. The best practice is to send an auto support report with the install status of the system. You can use the CLI commands shown to send an e-mail and then verify receipt of that e-mail at the specified e-mail address. And perform one final review of the installation checklist.



## Module Summary

Key points covered in this module:

- Use the System Manager for additional configuration
- Configure Remote Management Through IPMI and SOL
- Verify the Installation



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This module covered the topics shown.

## Further Study

- Product information, documentation, and knowledge base:
  - ▶ <http://support.emc.com/products/>
- Additional training covering:
  - ▶ Installation and maintenance
  - ▶ Integration and implementation
  - ▶ Administration and troubleshooting<http://www.emc.com/support-training/training/training-offerings.htm>



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For further study, consult the resources provided here.

## Course Summary

Key points covered in this course:

- Prepare for installation, with required tools and safety precautions
- Install rails, and rack system hardware
- Connect and cable disk storage expansion shelves
- Perform initial configuration of Data Domain systems
- Configure optional software features
- Configuring network connectivity for administrative access
- Ping to verifying interoperability



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This course covered the topics shown.

This concludes the training. Proceed to the course assessment on the next slide.